रेलवे बोर्ड, रेल भवन रायसीना रोड, नई दिल्ली–110001 MANOJ YADAVA GOVERNMENT OF INDIA DIRECTOR GENERAL RAILWAY PROTECTION FORCE RAILWAY BOARD, RAIL BHAWAN 11/124 RAISINA ROAD, NEW DELHI-110001 D.O. No.2024/Sec(PS)/Festival Rush 10th January, 2024 My dear General Manager, Subject:- Enhancing Security Measures for Railway Operations. PLE PLEE PCME Your kind attention is invited to DO letter dated 10.01.2024 of Chairman & CEO/Railway Board which has emphasized the importance of implementing PLSO effective security and safety practices in the railway network spread across the P(STE)PCOM In order to ensure both Safety and Security in all aspects of operation of PCMC Indian Railways, a list of suggested activities that each department within Indian PCPO Railways should implement and enforce as part of our comprehensive security strategy is enclosed. These guidelines are not exhaustive but serve as a starting PFA point for our teams to conduct security audits, assess vulnerabilities and take SDGA remedial actions based on local requirements. By doing so, we can ensure CAO/ca seamless functioning of the railways system and minimize the risk of any PCMM untoward incidents. ALLDRA I hope that our collective efforts will ensure a consistent movement towards A11 Cw M safer and more secure railway network. Yours sincerely (MANOJ YADAVA) The General Managers, गोपन्नीय / Confidential All Indian Railways. 1 1 JAN 2024 Time: 10.41

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Sl	Responsibility	Actionable Points	ATBTB
1	Station Security:	A. Circulating area/Access Control	All PCSC,
			PCCM, PCE,
	ra proprieta	and the second state of the second state of the second sec	PCEE,
ST INVA		g or mind points	PCME,PCSO.
		The state of the s	PCSTE, PCOM
	- Services	iv. Vehicles already parked to be checked.	TCOID, TCOW
		v. All unauthorized entrances shall be closed.	1
	dependence of the second secon	vi. The entry points should be minimized and monitored.	
		vii. Restrict and remove unauthorized persons,	
	Section 1	vendors/hawkers etc from the railway premises.	
	The second secon	viii. Briefing of Staff to be polite but firm while dealing with passengers.	
	Weeken to the Control of the Control	ix. Frequent checks of dust bins, toilets, unclaimed baggage/	
	980	luggage, reservation offices and other places which can be used for hiding.	
		x. Taxi associations/ auto associations should be sensitized	
A State of the sta		to profile passengers and inform GRP/RPF in case of suspicion.	
		xi. Proper illumination of passenger areas.	
į		xii. Use of HHMDs & DFMDs for screening.	
		xiii. Random physical check of passenger luggage.	
		xiii. Random physical check of passenger fuggage.	
BO CONTRACTOR		B. Platforms :	
V. (1)		i. Additional deployment of RPF/RPSF staff at stations and	
		railway premises to ensure visible presence.	
		ii. RPF/RPSF personnel coming for duty or going back to	
		their residence to travel in uniform.	
		iii. X-ray baggage scanner should remain functional and	
		manned by trained/skilled staff round the clock.	
-		iv. Frisking of persons entering the station platform.	
i		v. Crowded areas like cloak rooms, booking counters,	

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waiting halls, toilets, parcel areas, lobbies and concourse areas, where there is large assembly of passengers, should be kept under constant watch deploying staff in	
plan alath and through C.C.I.V. also	
i. Checking of parcels available at Platform, Cloak Rooms,	
Parcel Offices should be done.	
CCTV monitoring to be made more meticulous and intensive. Trained/ skilled staff should be deputed for this purpose.	
. All unserviceable CCTV cameras shall be repaired/replaced immediately.	
Ends of the platforms should be secured through deployment of barricades & uniformed personnel.	
Regular interaction with the railway employees and other functionaries like Safaiwalas, Coolies, Porters, Tea Stall	
Workers, Labourers, Vendors, Lease Holders or Contractors, Taxi Drivers, Passengers, etc.	
Dissemination of security awareness at supervisory level at high footfall areas.	
Practice of evacuation drills with safety branch.	
Electric fittings to be in safe & working condition.	
Anti-sabotage checks of all empty rakes	
Ensure locking of the coaches before it is pushed for	
stabling in yard or maintenance depot for maintenance. The rake/coaches should be placed at platform in locked condition and they should be opened at platforms only.	
Ingress into the coaches should be properly regulated/monitored.	
The platform designated for departure and arrival of train should not be changed in short notice.	
Removal of wild growth and the garbage dumps. All PCSC.	
Repairing of fencing/boundary which are damaged. PCCM, PCE	1

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Security

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grigasi gades and da generalizate gas playment plasment by the perhaps de Menda and instrument of processing and		Maintenance Depot:	C. D. E. F.	Rake/coaches received for maintenance to be opened by the C&W staff deployed for its maintenance. The details of the staff engaged in that maintenance should be documented by the C&W branch. After the maintenance work, Anti-sabotage checks should be conducted and the coaches should be locked. Proper lighting arrangements in the coach maintenance depot.	PCEE, PCME
And the second section of the section of the second section of the secti	3	Yard Security:	G.	Identity of all contract workers entering/working in yard should be verified Removal of wild growth and the	
			B. C. D.	Removal of wild growth and the garbage dumps on both sides of the yards. Repairing of fencing/boundary wall. Properly illumination of yard. Identity of all contract workers entering/working in yard should be varified.	All PCSC, PCCM, PCE, PCEE, PCME
			E. F.	Police verifications of these staff should also be cross checked. Railway material like sleepers, etc. scattered in the control of the contr	
				under proper guarding to avoid their misuse by miscreants.	
			G.	Huge number of coaches, engines etc. that continue to be parked at isolated locations in yards, needs more attention. These rolling stocks should be kept in locked condition.	
	4	Security of Vital	A.	Vital installations should be guarded properly	All PCSC,
		Installations:	В. С.	Workers working at those places should be screened properly by the concerned supervisor. RPF/ GRP guarding sensitive railway building.	PCCM, PCE, PCEE, PCME, All PCSTE
				infrastructure may be briefed to be alert and ensure robust access control.	

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		D.	The supervisors of such installations should be asked to	
_	Marie Control of the		be available to address any exigencies.	All PCSC,
5	Security of	A.	Coordination for guarding of tunnels/ bridges/tracks,	PCCM, PCE,
	Railway Track,			PCEE, PCME,
	Bridges and	В.	Coordination with GRP/ Local Police and other railway	PCOM
	Tunnels, etc.:		departments for quick action in case of chiefs	. •
		C.	situations. Resed on sulperability Black Spots should be identified	
			and special intel input should be obtained by deproy-	
		D.	plain clothes staff. Patrolling of track in sensitive/sabotage prone areas	
		S	including bridges, culverts and tunnels by Engineering	
			staff may be intensified wherever required.	
		E.	Coordination with P-Way supervisors be ensured for	
			track patrolling.	
		F.	The railway material like sleepers, etc. scattered in the block section shall be collected and kept in lots at secure	
			locations i.e. Gang Huts, LC gates etc. under proper	
			guarding to avoid their misuse by miscreants.	No.
		G.	a second lead of A-Aba amagin l	
			trains.	
	6 Train Escorting:	Α.		All PCSC,
			briefed/debriefed regularly and thoroughly by	PCCM, PCE,
			supervisory staff. RPF escort party should be in adequate strength with	PCEE, PCME
		В	modern security gadgets and weapons based on	
			vulnerability.	
		0	Keep an effective vigil on suspected persons/objects	
			entraining and detraining at stations/halts near	
	pa de la companya de		important railway station.	
		I	RPF personnel to remain in extreme vigil while patrolling railway coaches.	

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		E. Intensive check with sniffer dogs in trains should be ensured.	
		F. IPF/ duty officers should check the alertness of train	
in the second		G. Flush out unauthorized persons travelling in reserved	
		coaches or coaches reserved for ladies differently abled	
	Social Media Monitoring:	A. SOMMAC (Social Media Monitoring and Analysis Cell) established at Central Railway, should be alert and give regular feedback to Rly Board.	All PHODs
The state of the s		B. Special focus on the messages, videos, reals atc. related	
and the same for much the same of the same		to subversive activities on Special trains. C. This activity will also be performed by Cyber Cells of Zonal Railways.	
		D. Any adverse or provoking messages, videos should be immediately reported to Railway Board with follow up action on it.	
		E. To counter any fake/misleading/provoking messages, timely responses should be posted on the Social media platform by the respective Cyber Cells of Zones/Rly. Board.	
8	Special initiatives to restrict carriage	A. Proper awareness programs should be conducted to educate the passengers on this.	All PCSC &
	of inflammables in trains:	B. This should also be followed by checking of the luggage of passengers and trains by the train escort parties while the train is on run.	PCCM
		C. Use of soft skill should be in place while dealing with such persons.	
		D. In case of serious violation of law, appropriate and	
9	Coordination	There should be proper coordination at all 1. 1. Documents	
	mechanism with	interact with their counterparts regularly and issue guidelines to	All PCSC

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au Si	ster	he Divisi nputs/gui	ons for prompt implementation based on the delines received.	
R	epartments of ailways	Co SKPS, I	Sr.DSC/DSCs shall hold a weekly meeting with the SPs nt. units and share the information with the Posts/Ops necessary action.	
10		Daily info RPF Posts	rmation exchange should be practiced between the local and GRP/Local Police /LIUs.	
10	Security	\ A.	The PCSCs of the zones from where the Special Trains	All PCSCs,
	arrangements w.r.t.		will be originating, passing, halting or terminating should	PCOMs,
	operation of Astha	<u> </u>	be on alert and extra cautious while dealing with the	PCCMs,PCMEs
	Special Trains.		security of these special trains.	
		B.	The PCSCs should identify the vulnerable spots/section	
			on the route of such special trains where there is need for	
			extra precaution and ensure deployment.	
		\ C.	Identified special trains should be escorted from the	
			originating station to the destination.	
		D.	The PCSC of the zone from where the train will originate	
1			will coordinate with other PCSCs through whose	
1			jurisdiction these Special trains will pass. Return journey	
Ì			escort plan should be discussed between PCSCs and	
1		- ,	planned accordingly	
ł.		E.	The escort party should be of proper strength led by ASI,	
			SI, based on the vulnerability. The escort party shall be	
			well equipped with modern security gadgets and	A 2
			Arms/Ammunition.	
		\ F.	In identified vulnerable section, pilot engine train should	
			be provided to run ahead of the passenger trains	
	4		throughout that section, if considered necessary.	
		G.	The Escort parties will be briefed by jurisdictional SrDSCs/DSCs/ASCs before they take over their duties.	

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		H. I. J. K.	These escort parties will submit their reports completing their duty at their debording station. Empty coaches after deboarding of the passengers also be secured at the terminating stations. PCSCs/Sr. DSCs/DSCs should ensure proper coordination with their counterparts of GRP, Police & Civil Administration for safe passing of the train and security of trains/passengers. PCSCs will personally meet GRP chiefs and ensure that necessary action is initiated/taken by GRP. Necessary coordination should be made with sister department of railways i.e. Traffic, Commercial, Engineering, Traction etc.	All CMDs
11	Medical	1.	It should be ensured at the originating at the	
	Arrangements		train that the Medical Dox is available in the train with	
1			all the medicines. If ally inculcine is used and expanse	
			or expired, it should immediately be added/replaced.	
		2.	It should be ensured that the medical calls are promptly	All PHODs
		 	attended.	All Piloz
12	General:	1.	Ensure identity and police verification of all contractual workers	
		2.	QRTs/ Disaster Management teams should be kept on	
		2.	alert/ ready to meet any exigency.	
		3.	Conducting mock drills specially keeping in mind	
To the second			stampede situations for which management of crowd on	
			the FOBs should be at place	
		4.	Stringent controls to prevent leakage of security sensitive	
	t i w rota whi		information particularly about the programmes of VVIPs/protected individuals, etc.	
	WIN THE WAR	5 <i>.</i>	Other departments of state administration may be roped	
- American		J.	in to enhance overall security environment.	
- 1		6.	Efforts should be taken to initiate joint checking with	

GRP officers to identify the loop holes in the security arrangements and to rectify the same immediately.

Night checking by GOs/SOs may be intensified to check 7.

alertness of security personnel.

Random checks should be organized in vulnerable/ sensitive areas, in co-ordination with the state police 8. railway authorities on platforms, running trains, premises etc. to avert any untoward incident.

Leave/Rest may be curtailed to mobilize maximum 9.

Staff deployed for this security arrangements should remain in Barraks on alert even when not on duty so that 10.

they may be called for duty in exigencies

PCSCs, CSCs, & Sr DSCs /DSCs/ ASCs should conduct frequent surprise checks to ensure that the duties are 11. performed with utmost sincerity and vigilance by the staff and supervisors. Details of checks done by RPF GOs to be sent to Rly Board.

Special branch (SIB), Crime Wing (CW) and beat staff 12.

need to be deployed for collecting of intelligence.

Security agencies guarding sensitive railway building, infrastructure may be briefed to be alert and ensure 13. robust access control.

Lapses and shortcoming pointed out by screening teams need immediate attention for remedial measures. 14.

> MANOJ YADAVA, IPS and / the I Director General / RPF