



दक्षिण पश्चिम रेलवे
SOUTH WESTERN RAILWAY

मंडल कार्यालय Divisional Office,
कार्मिक शाखा Personnel Branch,
हबली HUBLI 580 020

E:121257 File No: SWR-UBL0PERS/18/2024-O/o CHOS/MECH/PER/UBL/SWR

Date: 27.02.2025

Sr.DCM/UBL

Sub: Filling up of vacancies in ministerial category of senior clerk in level-5 against 66
2/3% of promotional quota, suitability test (MCQ) in commercial department.

Ref: This office alert notice Ltr No.SWR-UBLOPERS/18/2024(121257) dtd:17.05.2024

(i).Sr.DCM's letter No.H/C.325/Sr.Clerk Exam/2/2025 dated:27.02.2025

The question paper and Answer Key of the written examination (MCQ) held on
25.02.2025 in connection with the above suitability test is uploaded in the official website.

The employees working under your control, who attended the written examination
(MCQ) may be advised to go through the same and submit their suggestions/discrepancies, if
any, regarding Answer Keys along with **documentary proof duly Self attested copies**, on or
before 08.03.2025 through email.

Official Website:www.swr.indianrailways.gov.in -> about us - > Division - > Hubli - >
Personnel Department - > Selection Question Paper.

Suggestion to be sent to email:genadmhubli@gmail.com

The employees may be informed that the suggestions received without documentary
proof or received after the target date **will not be entertained**.


(Mahesh Abbigeri)

मंडल कार्मिक अधिकारी Divisional Personnel Officer

द.प.रेलवे / हबली SWR/ Hubli

Key answers for the question paper set for Sr Clerk suitability test in Commercial Branch held on 25.02.2025 held between 11.00 to 13.00 hours is provided below.

Q.No.	Question	Answer
1	The overall commercial activities, which are also called as railway business, are of two types _____ and _____ (A) Operations and Maintenance (B) Freight and Coaching (C) Maintenance and Organisation (D) Accounting and Auditing	B
2	What is CPGRAMS (A) Centralized Public Grievance Redress and Monitoring system (B) _____ (C) Centralized passenger grievance Redress and Monitoring system (D) Centralized Public Grievance Redress and Management system. (E) Centralized Public Grievance Railway Commission Management system.	A
3	What is meant by Contract value: (A) Annual License fee of a contract (B) Total license fee for the whole period of contract (C) Half yearly License fee of a contract (D) Quarterly License fee of a contract	B
4	NFR related to advertisements stands for: (A) Non-Freight revenue (B) New Fare Revenue (C) Non-Fare Revenue (D) New Freight Revenue	C
5	Which of the following are the features of Catering Policy 2017 (A) Third Party of Mobile Unit & Base kitchens (B) Unbundling of catering service (C) Establishment of base kitchens (D) All of the above	D
6	Which of the following catering unit is permitted to have market driven rates of food items A) Cell kitchen (B) Food plaza (C) Refreshment room (D) Base kitchen	B
7	The Multi Purpose stalls are allowed to sell the following items (A) Items of local and regional importance (B) PAD items (C) Book/Magazines (D) All of the above	D
8	The tenure of Food Plaza is _____ years	C

	(A) 5 (B) 7 (C) 9 (D) 10	
9	In E-Auction, ACO stands for (A) Auction Commission Officer, (B) Auction Commanding Officer, (C) Auction Conducting Officer, (D) Action Conducting Officer.	C
10	While allotting pantry cars for various Zonal Railways, first priority is given to A) Long distance premier, superfast trains B) Rajdhani, Durgam Express and other such premium trains C) Mail & Express trains with more than 24 hours journey time either way D) Remaining trains, preference to those where vestibules are provided.	B
11	_____ is the nodal agency for Railway tourism products. (A) IRCTC (B) SWR (C) Rly. Board (D) Northern Railway	A
12	Facilitation of Tourist Circuit Trains has been done under which policy ? (a) FTR policy (b) Swadesh Darshan Trains policy (c) Bharat Gaurav Trains Policy (d) Tourism policy	C
13	Who will fix the Reserve price of a lot for conducting the E auction? A) DRM B) ADRM C) Sr.DCM D) Station Master	C
14	Which of the following is the long term facility for persons with disability as defined by Railway board. (A) Non-slippery walkway from Parking lot to station building (B) Standard Ramp with railing (C) Engraving on edges of platforms (D) All of the above.	C
15	Stations are categorised into ____ number of categories based on the earnings and / or outward passengers. (A) 9 (B) 10 (C) 12 (D) 8	C
16	Number of NSG-2 stations over UBL Division: (A) 1 (B) 2 (C) 3 (D) 4	A
17	Number of stations including halt station in UBL Division. (A) 133 (B) 135 (C) 137 (D) 139	C
18	High level platforms are provided for which of the following category of the stations as per MEA norms. (A) NSG 1-6 only (B) NSG 1-6 & SG 1-3 only (C)) NSG 1-6, SG 1-3 & HG 1-3 (D) None of the above	C

19	The data base for maintaining the Passenger Amenities available at the stations, works proposed, works sanctioned etc., is called (A) IRSDC (B) IRPSM (C) IRCA (D) None of these	B
20	The categorisation of stations for provision of passenger amenities is revised once in every ---- years. (A) 2 (B) 3 (C) 5 (D) 10	C
21	The closure of Halt stations on Branch line will be considered when sale of tickets per day is less than ____ (A) 25 (B) 50 (C) 75 (D) 100	A
22	The recent digital initiative in Ticket checking is (A) PMS (B) FOIS (C) WCMS (D) HHT	D
23	Minimum excess charge collected from persons/passengers Traveling without ticket/ irregular travel (A) 500 (B) 1000 (C) 250 (D) 100	C
24	Chargeable weight for bicycle is ____ Kgs (A) 40 (B) 20 (C) 100 (D) None	A
25	Free allowance of luggage permitted for first class pass (A) 140 (B) 70 (C) 50 (D) 100	D
26	At YTSK, which type of tickets are sold ? (A) UTS (B) PRS (C) Both A & B (D) e-tickets	C
27	What is TDR? a) Term Deposit Receipt b) Train Departure Report c) Ticket Deposit Receipt d) None of the above	C
28	What is the amount of minimum cancellation charges per passenger on unused 3rd A/C class reserved ticket_____ a) Rs.100/- b) Rs.120/- c) Rs.180/- d) Rs.240/-	C
29	Which of the following identity proof is required, in original, by a passenger holding Tatkal ticket while travelling? a) Passport b) Driving License c) PAN card d) Any of the above	D
30	Maximum number of break journeys permitted on single journey ticket is [A] One [B] Two [C] Eight [D] No limit	B
31	The service charge collected by the JTBS agents on Journey Ticket is [A] ₹ 5 per ticket [B] ₹ 1 per pass. [C] ₹ 2 per ticket [D] ₹ 2 per pass.	D

32	The timings for booking SL tatkal tickets through IRCTC & PRS are [A] 10 & 11 [B] 11 & 10 [C] 11 & 11 [D] 10 & 10	C
33	Children under 12 are provided with a berth /seat on payment of [A] 50% of adult fare [B] 100% adult fare [C] Reservation charges [D] Free	B
34	The first reservation chart is prepared _____ hours in advance of the scheduled departure of the train. [A] 3 [B] 2 [C] 4 [D] 6	C
35	Advance Reservation Period is _____ days excluding the day of journey. [A] 90 [B] 150 [C] 120 [D] 60	D
36	Works related to PRS/UTS/COIS/FOIS are undertaken under Plan Head _____ [A] 53 [B] 33 [C] 37 [D] 17	D
37	Tatkal quota is indicated as _____ in the Reservation Charts. [A] TQ [B] CK [C] EQ [D] None of these	A
38	SOP means A.Special Officer Powers B. Standard Operating Policy C.Schedule of Powers D. Sanctioning of Proposal	C
39	_____ develops software and apps for the various departments of Indian Railways. A. WIPRO B. CRIS C. INFOSYS D. TCS.	B
40	STBA is authorized to issue _____ tickets. A) Reserved B) Unreserved C) All types of tickets D) None	B
41	Station Superintendent, on receipt of an information about the occurrence of untoward incident shall: (A) Make necessary entries in station diary (B) Arrange for medical assistance to injured (C) Make out a brief report in respect of spot of untoward incident (D) All of the above	D
42	To which Forum appeals from the order of the Railway Claims Tribunal lies? A) High Court B) District Judge C) Judicial Magistrate First class D) Railway Board	A

43	Which of the following is not an untoward incident within the meaning of Sec.123 of the Railway's Act, 1989 A) Commission of dacoity in a train carrying passenger B) A shoot out on a Railway platform C) Accidental falling of any passenger from a train carrying passengers D) Accidental death by being hit by a train while attempting to cross railway tracks.	D
44	What is the limitation for filing claim cases in RCT ____ for untoward incidents A) Six months B) Three years C) One year D) 2 years	C
45	Notice of Claim u/s 106 is to be given within ____ months from the date of entrustment of Goods. A)One month B) Six months C)Three months D) None of the above.	B
46	No of PMS location in vogue over UBL Division ____ A) 18 B)10 C) 12 D)16	B
47	Permissible Carrying Capacity of LVPH is ____ A) 18 Tonnes B)23 Tones C) 24 Tones D) 25 Tones.	C
48	The Railway distances are computerized through ____ Application [A] TMS [B] RBS [C] PMS [D] RMS	B
49	Maximum of ____ appeals can be made against decision of lower authority for waiver of Demurrage Charges. [A] 2 [B] 3 [C] 4 [D] 5	A
50	Freight charges on traffic booked from and to a PFT will be charged on the basis of [A] Siding charges [B]Through Distance Basis [C] Lump sum Rates [D] Station to Station Rates	B
51	Advance stacking period beyond 10days, Permission can be granted by ____ on recommendation of PCCM & PCOM. [A] AGM [B] GM [C] MT [D] AMC	B
52	First application for waiver of Demurrage / Wharfage should be submitted by the party to SM within ____ days from the date of accrual [A] 15 [B] 20 [C] 10 [D] 5	C
53	The powers of Sr. DCM for waival of Demurrage charges per wagon is Rs. ____ [A] 3000 [B] 6000 [C] 9000 [D] 10000	D

54	An appeal against the order of lower authority for waiver of Demurrage/Wharfage Charges should be preferred within _____ days from the date when the decision of the lower authority is communicated. [A] 10 [B] 15 [C] 20 [D] 30	D
55	Freight traffic booked on the notified pair of stations under TEFD will be charged at class _____ for wagon loads. [A] LR1 [B] LR3 [C] 100 [D] 120	C
56	Railway administration is empowered to quote station to station rates as per section _____ of Railway Act 1989: [A] 32 [B] 35 [C] 55 [D] 64	A
57	For Rebooking of parcels the party has to submit [A] Original PWB [B] Fresh forwarding note [C] A request in writing [D] All of the above.	D
58	TMC in terms of PFT stands for _____ [A] Terminal Management Committee [B] Terminal Management Company [C] Terminal Maintenance Contract [D] Terminal Maintenance Charge	B
59	Permissible Carrying Capacity of each luggage compartment of LHB- SLR is _____ A) 3.9 Tonnes (B)4 Tones (C) 4.5 Tones D) 4.9 Tones.	A
60	The highest scale for charging parcels is [A] P [B] R [C] S [D] L	B
61	Rate of Wharfage on scooters or motor cycles is ____ per hour [A] Rs. 5/- [B] Rs. 10/- [C] Rs. 15/- [D] Rs. 20/-	B
62	Articles exempted from weighment on II class ticket are [A] Umbrella [B] Walking stick [C] Tiffin box (D) All of the above.	D
63	When Luggage is booked with passenger in the compartment it will be charged at [A] Scale R [B] Scale L [C] 1.5 times of Scale 'L' [D]Scale 'S'	C
64	Permission of DCM is required for booking of a single package (Other than iced fish) weighing more than _____ kgs [A] 100 [B]125 [C] 150 [D] 200	C
65	For over loading of wagons __ charges will be collected [A] Infringement [B] Punitive [C] PCEV [D] Siding.	B

66	Wharfage is levied for _____ beyond the free time [A] Detention of wagons [B] Non-removal of goods from station premises [C] Goods loaded in a private siding [D] None of these	B
67	PCO stands for _____ (A) Private Container Operator (B) Private Contract Operator (C) Private Catering Operator (D) Permanent Container Operator	A
68	All _____ goods sheds will be treated as CRTs, unless and otherwise notified to the contrary by the Zonal Railway. [A] GP-I [B] GP-II [C] GP-III [D] GP-II & GP-III	C
69	Free allowance of luggage for II Class Season ticket is [A] 15 kgs. [B] 10 kgs. [C] 5 kgs. [D] 35 kgs.	B
70	When railway receipt is not surrendered, a consignment may be delivered on execution of [A] Credit note [B] Indemnity Bond [C] Forwarding note [D] RMC Note	B
71	Penal Demurrage charge upto _____ times of the normal charges can be levied [A] 2 [B] 4 [C] 6 [D] 10	C
72	Under Normal circumstances RR should be issued within _____ hours after completion of loading. [A] 6 [B] 12 [C] 24 [D] 36	C
73	N.T.R stands for _____ [A] Net Tariff Rate [B] Normal Traffic Rate [C] Normal Tariff Rate [D] Net Traffic Rate	C
74	The Two components of FOIS are [A] RMS & TMS [B] RMS & PMS [C] TMS & PMS [D] TMS & CMS	A
75	S.W.A stands for [A] Siding weight accepted [B] Station weight accepted [C] Senders weight accepted [D] Standard weight accepted	C
76	P.T.O in respect of goods Stands for [A] Priority Traffic order [B] Preferential Traffic order [C] Priority Train Order [D] Preferential Train order	B

77	GCT full form [A] Gati Shakti Terminal [B] Goods Service Terminal [C] Goods Cargo Tax [D]None	A
78	Recently for which goods shed E-Tender has been called for allotment of Commercial Plot? (A) RNJP (B) SMLI (C) YTG (D) BNHT	B
79	IRPSM stands for : (A) Indian Railways Profile System and Management (B) Indian Railways Project System and Management (C) Indian Railways Projects Sanctions and Management (D) Indian Railways Passenger Services and Management	C
80	DRUCC stands for (A) Divisional Railway Union Consultative Committee (B) Divisional Railway Users Consultative Committee (C) Both A and B (D)None of the above	B
81	How many days of LAP in a calendar year, a permanent/ Temporary Railway servant shall be entitled to get? (A)20 days (B) 15 days (C) 30 days (D) 45 days	C
82	The Paternity leave admissible for male employees with less than two surviving children is ___ days (A)10 days (B) 20 days (C) 15 days (D) 25 days	C
83	During service the maximum encashment of Leave on Average pay is_____ (A) 200 days (B) 60 days (C) 360 days (D) 300 days	B
84	The Nodal officer for implementation of E-office at the Zonal level is Secy. To GM (B) AGM (C) PCMM (D) DGM/G	D
85	What is the benefit of E-pass/E-PTO? A) Staff does not need to go to pass clerk to apply for pass/PTO. B) They can apply from the comfort of their homes and get the E-pass / E-PTO. C)They can book tickets both using conventional means i.e. through the booking counter, And through IRCTC website or using UTS/PRS apps. D) All of the Above.	D

86	Who is the site incharge at an Accident location (A) General Manager (B) Senior most Officer at the site (C) Station Master (D) CCO	B
87	Compensation on account of untoward incident is dealt under section _____ of Railway Act. (a) 123 (b) 124 (c) 124-A (d) 125	C
88	The Standard Form Number used for normal suspension. (A) 1 (B) 5 (C) 11 (D) 7	A
89	Suspension is (A) Is a simple penalty, (B) Minor Penalty, (C) Major Penalty (D) not a penalty.	D
90	SF-7 is issued for appointing (A) IA (B) DA (C) PO (D) RA	A
91	Censure is a (A) Major Penalty (B) Administrative Action (C) Minor Penalty (D) None of the above.	C
92	Major Penalty proceedings dealt under Rule ----- of Railway D&A Rules 1968 (A) 2 (B) 6 (C) 7 (D) 9	D
93	_____ authority fix the date for inquiry and advise the charged employee. (A) Disciplinary Authority (B) Inquiry Authority (C) Presenting Officer (D) Appellate Authority	B
94	As per Rule 5 of RS(D&A) 1968, A Railway Servant may be placed under suspension: (A) Where a disciplinary proceeding against him is contemplated or is pending, (B) Where, he has engaged himself in activities prejudicial to the interest of the security of the state. (C) Where a case against him in respect of any criminal offence is under investigation, inquiry or trial. (D) All of the above.	D
95	Rule 18 of Railway Services (Conduct) Rules, 1966 deals with -- (A) Movable, Immovable and Valuable Property (B) Accepting of Gifts (C) Prohibition of sexual harassment of working women (D) Criticism of Government	A
96	Withdrawals from Station Earnings is permitted for [A] Funeral Advance [B] Refund on tickets [C] Refund on Perishable deposit and EMD [D] All of the above	D
97	Non Gazetted staff after 5 years' service are entitled to _____ sets of Privilege passes per year. (A) 3 sets (B) 6 sets (C) 10 sets (D) 4 sets	A

98	The Audit at Zonal Level is conducted by (A) FA&CAO and team (B) Sr.Audit officer and team (C) Director of Audit and team (D) Sr Traffic Inspector and team	C
99	The maximum Time limit for Reply of Draft paras _____ (A) 4 Weeks (B) 3 Weeks (C) 5 Weeks (D) 6 Weeks	D
100	The replies to draft paras must be vetted by _____ (A) PFA (B) PCCM (C) PCOM (D) Pr. Director Audit	A
101	In how many regions the nation has been divided as per Official Language Policy 1976? (A) 5 (B) 7 (C) 3 (D) 4	C
102	What is the Officially recognised Script of Rajbhasha Hindi? (A) Devanagari (B) Roman (C) Persian (D) English	A
103	Hindi Day is celebrated on _____. (A) 16th March (B) 14th September (C) 26th November (D) 22 June	B
104	Karnataka State comes under which region as per Official Language policy? (A) B (B) C (C) D (D) A	B
105	When was the Official Language Rules Passed (A) 1978 (B) 1975 (C) 1976 (D) 1977	C
106	When Section 3(3) of the Official Language Act 1963 came into being? (A) 1965 (B) 1964 (C) 1963 (D) 1962	A
107	At present how many languages enlisted in the eight schedule of the Constitution? (A) 23 (B) 25 (C) 22 (D) 30	C
108	Which foreign language included in the 8 th schedule of the Constitution? (A) Arabic (B) French (C) Germany (D) Nepali	D
109	International Hindi Day celebrated on----- (A) 10 th December (B) 10 th January (C) 10 th February (D) 10 th March.	B
110	How many sections are there in Official Language Act, 1963 as amended in 1967? (A) 7 (B) 8 (C) 9 (D) 10	C