



दक्षिण पश्चिम रेलवे / South Western Railway

Office of Sr. Divisional Commercial Manager, Bengaluru-560 023
Ph.55320 (Rly.): 080-22875260 (BSNL), email: sbcsrdcm@gmail.com

EXPRESSION OF INTEREST

For providing, operation and maintenance of 10 (Ten) numbers of Battery-Operated Cars (BOC's) at KSR Bengaluru Railway station on collection of notified charges from passengers.

1. Introduction:

- I. Notice No.B/C.14/PA/BOC/SBC/01/2023 **Dated: 27/01/2023**
- II. Divisional Railway Manager (commercial), Bengaluru Division, South Western Railway, Bengaluru 560023 invites "Expression of Interest" provision of operation and maintenance of 10 (Ten) numbers Battery-Operated Cars (BOC) at KSR Bengaluru Railway station (**SBC**) on collection of notified charges from passengers along with Battery Operated Car operators.

2. Scope of work:

- I. The Expression of Interest is for providing, operating and maintaining Battery Operated Cars (BOC's) at KSR Bengaluru Railway station on collection of notified charges from passengers which is inclusive of 18% GST.
- II. The Contract will be awarded to the successful individual /firm who will be permitted to **operate 10 (TEN) numbers** of BOCs at KSR Bengaluru Railway station. The individual /firm should quote the charges he/she/it desires to collect from the passengers ferried. **Charge Band of Rs.0/- to Rs.50/-** has been notified. Contract will be awarded to the bidder who quotes least charge **per passenger/trip to be carried/ferried within the notified charge band inclusive of 18% GST. The successful applicant will** be permitted to collect the quoted charge only per passenger per trip ferried.

Quote:

Amount which I/we agree to collect per passenger at KSR Bengaluru Railway station. (Inclusive of 18% GST)	In Figures: Rs.....
	In Words Rupees _____

- III. Finance model of above Expression of Interest in Railway's will offer to operate and maintain Battery Operated Cars from entry point of the terminal to the Platforms and Viz. KSR Bengaluru Railway station will offer:
- IV. In return the contractor has to investment towards procuring, operating & maintaining of BOC's. Railway will offer:
 - o Advertisement rights will be permitted on the BOC (on the canopy i.e., top of the buggy and on the

side panels of the buggy) for an area of 60 sq. ft. per BOC.

- o Permission to collect the quoted charge from per passenger carried/ferried.

- V. The Service of Battery-Operated Car (BOC) can be availed by passengers on priority basis at required time by way of advance booking and for passengers without prior booking on "**First Come First Served**" basis only. However, service provider shall give priority to Sr. Citizens, Physically Challenged, Pregnant women and sick persons.

3. Mode of operation:

- I. Two Facilitation Centre (Buggy Booking **Kiosk**) of size 6'x4', to avail service of BOC would be set at the cost of the Service Provider at the space identified/provided by Railways. The booth will operate round the clock at the main entry of KSR Bengaluru Railway station and from 05.00 hours to 23.00 hours at the second entry. Service provider will ensure manning of the kiosk daily as per the above-mentioned timings.
- II. Charges (including 18% GST) per passenger for ferrying should be displayed in trilingual at Booking Kiosk and on each vehicle with a minimum size of 9"x6". Design and colour of information should be approved from Railway administration.
- III. Successful bidder should deploy a supervisor, to man the facilitation center and Operators/Drivers to operate the Battery-Operated Cars. cleanliness should be maintained at the facilitation center and should be sanitized regularly.
- IV. The bidder shall engage adequate manpower to operate and supervise the facilitation center at his/her/their own cost and take responsibility to ensure efficient working to the satisfaction of Railway administration. The successful bidder shall engage persons, with the prior approval of Railway administration, who are not below the age of 18 years, who do not have any criminal case registered against them and have good moral character. Supply of specified uniform to those persons engaged, at his own cost. The bidder shall obtain ID card for staff from Railway administration, on producing police verification and conduct certificate and shall not engage any person without the prior permission of Railway administration.
- V. Supervisor will take up offline booking by issuing coupons to customers with charges mentioned and ensure movement of passengers in Battery Operated Car (BOC) by policy of "First-cum-First Serve" basis. Supervisor will thus monitor the passenger movement & movement of BOC also. maintain record of offline & online booking in register in prescribed format as directed by Railway administration.
- VI. Party should also provide the facility of payment through electronic /digital means such as UPI, Google Pay, Phone pay, etc.,
- VII. BOC operators i.e., drivers should be with Name badge and prescribed uniform along with company logo (if any) as approved by Railway authority. Drivers should be with ID card issued by Railway administration. The BOC operator shall possess minimum qualification of