



South Western Railway - Bangalore Division



CBT Test Questions

Test Name	Sr. Clerk / comml in Level-5 66 2 /3 % PRQ in commercial Department
Test Date	18-10-2024
total no of questions	110
Venue	INTENT INFOTECH PVT LTD #226,Maria Street, Mariyannapalya Near Manyata Tech Park Bangalore-560024

Sno	Question						
1	The paternity leave shall be availed of with in _____ months of birth of the child.						
		Option A	Option B	Option C	Option D	Option E	Correct Answer
	English	8	2	4	6	None of these	D
2	IRCA means						
		Option A	Option B	Option C	Option D	Option E	Correct Answer
	English	Indian Railway Conference Association	Indian Railway Coaching association	Indian Railway Computer Application	Indian Railway Confidential Association	None of these	A
3	Fare for season ticket is rounded off to _____						
		Option A	Option B	Option C	Option D	Option E	Correct Answer
	English	Next higher rupee	Nearest rupee	Next higher 5 rupees	Next higher 10 rupees.	None of these	C
4	_____ Metal Passes are issued by Railway Board to Chairman Railway Board, Members, General Managers of Zonal Railways, Production Unit etc.						
		Option A	Option B	Option C	Option D	Option E	Correct Answer
	English	Silver	Bronze	Iron	Gold	None of these	D
5	What is the GST rate on transportation of goods						
		Option A	Option B	Option C	Option D	Option E	Correct Answer
	English	15%	18%	10%	5%	None of these	D
6	Folio number should be written in and rounded at the						
		Option A	Option B	Option C	Option D	Option E	Correct Answer
	English	Right side Bottom corner	Left side top corner	Right side top corner	Centre top corner	None of these	C

7	Explosives & other dangerous goods are carried as per the rules mentioned in the following rule book?						
		Option A	Option B	Option C	Option D	Option E	Correct Answer
	English	Indian Railway Commercial Manual Vol-II	I.R.C.A.Red Tariff	I.R.C.A.Coaching Tariff	Indian Railways code for Accounts Dept.Vol-II	None of these	B
8	Parcel booking in Indian Railways has been computerized by Implementation of _____ in selected stations.						
		Option A	Option B	Option C	Option D	Option E	Correct Answer
	English	PMS	FOIS	PCET	PARCEL	None of these	A
9	The minimum weight for charge of General Parcels						
		Option A	Option B	Option C	Option D	Option E	Correct Answer
	English	15 Kgs	10 Kgs	20 Kgs	5 Kgs	None of these	B
10	Minimum luggage charge is _____						
		Option A	Option B	Option C	Option D	Option E	Correct Answer
	English	Rs.50	Rs.30	Rs.20	Rs.10	None of these	B
11	Railway distances are computerized through						
		Option A	Option B	Option C	Option D	Option E	Correct Answer
	English	FOIS	RBS	CRIS	COIS	None of these	B
12	Number of Sleeper berths available in SL Coach of LHB ?						
		Option A	Option B	Option C	Option D	Option E	Correct Answer
	English	72	80	75	64	None of these	B
13	As per latest Passenger Amenities policy-2017,Railway stations have been broadly categorized in to three (3)categories, they are						
		Option A	Option B	Option C	Option D	Option E	Correct Answer
	English	Suburban stations	Non-Suburban stations	Halt stations	All of these	None of these	D
14	Head of Public complaints at Divisional level is _____						
		Option A	Option B	Option C	Option D	Option E	Correct Answer
	English	Sr DCM	ADRM	Sr DOM	DRM	None of these	B
15	The right hand side of the single file system is						
		Option A	Option B	Option C	Option D	Option E	Correct Answer
	English	Book Portion	Correspondence Portion	Letter Portion	Noting Portion	None of these	D
16	"Golden chariot", a luxury tourist train is operated jointly by IRCTC & State Government of _____						
		Option A	Option B	Option C	Option D	Option E	Correct Answer
	English	Tamilnadu	Kerala	Karnataka	Andhra Pradesh	None of these	C
17	What is the carrying capacity of SLR compartment in ICF rake.						
		Option A	Option B	Option C	Option D	Option E	Correct Answer
	English	4 Tons	3.5 Tons	3.9 Tons	5 Tons	None of these	A

18	What is PSI?						
		Option A	Option B	Option C	Option D	Option E	Correct Answer
	English	Performance Survey Information	Passenger Survey Index	Passenger Satisfaction Index	Punctuality Safety Index	None of these	B
19	Which of the following Ticket checks are organized by PCCM ?						
		Option A	Option B	Option C	Option D	Option E	Correct Answer
	English	Fortress check	Massive check	Replacement check	Ladder check	None of these	A
20	Unstamped Indemnity note is accepted in case of						
		Option A	Option B	Option C	Option D	Option E	Correct Answer
	English	Perishables	Articles of negligible value	Govt. consignments	All of these	None of these	D
21	Brown field PFT means						
		Option A	Option B	Option C	Option D	Option E	Correct Answer
	English	Conversion of existing Sidings/Terminals etc. on private land to PFT.	Commissioning of New PFT on Private Land.	Both old and new PFTs	All of these	None of these	A
22	Parties are opting for Tripartite Agreement to avail the facility of:						
		Option A	Option B	Option C	Option D	Option E	Correct Answer
	English	Concession in Freight	Concession in Demurrage charges	RTGS payment of freight	E-payment of freight	None of these	D
23	How many scales for charging of freight for booking of Luggage Traffic?						
		Option A	Option B	Option C	Option D	Option E	Correct Answer
	English	One	Two	Three	Four	None of these	A
24	GST at the rate of ____% is collected on total fare in case of all AC Class tickets.						
		Option A	Option B	Option C	Option D	Option E	Correct Answer
	English	10	5	7	12	None of these	B
25	What is the full form of HHT ?						
		Option A	Option B	Option C	Option D	Option E	Correct Answer
	English	Hand Hand Ticket	Hand Held Terminal	Hand Held Ticket	All of these	None of these	B
26	"Red tariff" is related with						
		Option A	Option B	Option C	Option D	Option E	Correct Answer
	English	Booking of perishable goods	Booking of dangerous/hazardous goods	Booking of imported coal	All of these	None of these	B
27	According to it, charges for the greater distance proportionately decreases with the increase in distance.						
		Option A	Option B	Option C	Option D	Option E	Correct Answer
	English	Telescopic rate	proportional Rate	Normal rate	Fixed Rate	None of these	A

28	Publication & Distribution of fare and freight tables pertaining to coaching & Goods is the function of						
		Option A	Option B	Option C	Option D	Option E	Correct Answer
	English	IRCTC	Railway Board	CRIS	IRCA	None of these	D
29	When Refund claim is lodged after time barred period, Competent Authority to condone the delay is :						
		Option A	Option B	Option C	Option D	Option E	Correct Answer
	English	Railway Board	General Manager	Chief Commercial Manager	Chief Claims Officer	None of these	C
30	Free allowance of luggage permitted to be carried in sleeper class is _____						
		Option A	Option B	Option C	Option D	Option E	Correct Answer
	English	70 kgs	80 kgs	40 kgs	100 kgs	None of these	C
31	Food plaza contract are given for a period of _____ years.						
		Option A	Option B	Option C	Option D	Option E	Correct Answer
	English	9	5	1	3	None of these	A
32	Break Journey rules are not applicable to _____						
		Option A	Option B	Option C	Option D	Option E	Correct Answer
	English	Season ticket holders	Railway pass holder	Indrail pass ticket holder	All of these	None of these	D
33	Standard Form of order for taking disciplinary action in common proceedings						
		Option A	Option B	Option C	Option D	Option E	Correct Answer
	English	SF-11	SF-2	SF-5	SF-10	None of these	D
34	What are the latest measures taken by IR to provide real time information to passengers at Stations?						
		Option A	Option B	Option C	Option D	Option E	Correct Answer
	English	24 Hrs Enquiry Counter	Integrating IPIS with NTES	Integrating UTS & PRS	24 hrs PAS	None of these	B
35	The primary objective of parking policy?						
		Option A	Option B	Option C	Option D	Option E	Correct Answer
	English	to provide organised parking in the station premises	to provide parking facility for railway employees	to provide parking facility for rail customers	to utilize unused land.	None of these	C
36	Which is not listed in "Order of Priority" for leasing of SLR ?						
		Option A	Option B	Option C	Option D	Option E	Correct Answer
	English	Originating station to Destination Station(OD)	Originating station to Intermediate station (OI)	Intermediate station to Destination station (ID)	Intermediate Station to Intermediate station (II)	None of these	A
37	Facility 'Not' available on 'Tatkal Tickets' is _____						
		Option A	Option B	Option C	Option D	Option E	Correct Answer
	English	Change of Name	Change of Boarding point	Upgradation	All of these	None of these	A

38	_____ Scheme introduced in Indian railways to facilitate cargo aggregation and to expand the commodity basket.						
		Option A	Option B	Option C	Option D	Option E	Correct Answer
	English	Wagon Investment	TEFD	Freight Forwarder	TDS	None of these	C
39	Full form of IRCTC ?						
		Option A	Option B	Option C	Option D	Option E	Correct Answer
	English	Indian Railway Catering and Tourism Corporation.	Indian Railway Coaching and Tourism Corporation	Indian Railway Cleaning and Train Corporation.	Indian Railway Catering and Training Corporation.	None of these	A
40	N.T.R stands for						
		Option A	Option B	Option C	Option D	Option E	Correct Answer
	English	Net Tariff Rate	Normal Traffic Rate	Normal Tariff Rate	Net Traffic Rate	None of these	C
41	The Railway servants (Discipline & Appeal) Rules came into force on _____.						
		Option A	Option B	Option C	Option D	Option E	Correct Answer
	English	12th Oct 1968	1st Nov 1968	31st Oct 1968	1st Oct 1968	None of these	D
42	What is the monetary ceiling (Personal cash limit) for mobile commercial staff?						
		Option A	Option B	Option C	Option D	Option E	Correct Answer
	English	Rs.2500	Rs.1000	Rs.750	Rs.2000	None of these	D
43	Higher wharfage charges can be levied by _____						
		Option A	Option B	Option C	Option D	Option E	Correct Answer
	English	PCCM	DRM	Sr DCM	A or B	None of these	D
44	Non-Suburban stations have been segregated in _____ categories						
		Option A	Option B	Option C	Option D	Option E	Correct Answer
	English	NSG-1 to 4	NSG-1 to 6	NSG-1 to 3	NSG-1 to 5	None of these	B
45	W.D.R.F. should be claimed within _____ from the date of registration						
		Option A	Option B	Option C	Option D	Option E	Correct Answer
	English	One year	Two years	Three years	Four years	None of these	C
46	For booking Parcel Van, what is the amount of Registration Fees to be deposited at the time of indenting?						
		Option A	Option B	Option C	Option D	Option E	Correct Answer
	English	Rs.1500	Rs.2500	Rs.5000	Rs.2000	None of these	C
47	Minimum service to get the eligibility for pension is _____ years						
		Option A	Option B	Option C	Option D	Option E	Correct Answer
	English	20	15	12	10	None of these	D

48	For levy of wharfage, those Stations classified as Group -I, where average number of Rakes dealt per month is _____						
		Option A	Option B	Option C	Option D	Option E	Correct Answer
	English	More than 12	More than 10 & less than 12	More than 7 & less than 12	Less than 7	None of these	A
49	For booking of special trains/coaches/saloons on Full Tariff Rates (FTR) one should approach to?						
		Option A	Option B	Option C	Option D	Option E	Correct Answer
	English	Zonal Railway HQ	Divisional Railway HQ	IRCTC	Railway Board	None of these	C
50	GDCE						
		Option A	Option B	Option C	Option D	Option E	Correct Answer
	English	General Departmental Competitive Examination	Group Departmental Competitive Examination	General Divisional Competitive Examination	Group Divisional Competitive Examination	None of these	A
51	On a circular journey ticket the maximum number of break journey will be						
		Option A	Option B	Option C	Option D	Option E	Correct Answer
	English	4	6	8	2	None of these	C
52	Base rate of Demurrage charges shall be Rs. _____/- per 8-wheeled wagon per hour or part of an hour for detention of wagon in excess of the permissible free time for loading or unloading.						
		Option A	Option B	Option C	Option D	Option E	Correct Answer
	English	100	150	75	120	None of these	B
53	PCEV is paid at						
		Option A	Option B	Option C	Option D	Option E	Correct Answer
	English	Forwarding Station	Destination	Enroute Station	DCMs Office	None of these	A
54	In case of Diversion, outstanding at original destination is cleared on the strength of						
		Option A	Option B	Option C	Option D	Option E	Correct Answer
	English	Copy of invoice	Certified Over Charge Sheet	TIA's credit letter	FA&CAO's credit letter	None of these	B
55	Minimum Distance for charging for the registered Newspapers & Magazines?						
		Option A	Option B	Option C	Option D	Option E	Correct Answer
	English	25 Kms	50 Kms	100 Kms	250 Kms	None of these	D
56	Head of Public Relations department at Zonal Railway is _____						
		Option A	Option B	Option C	Option D	Option E	Correct Answer
	English	CPRO	CCM	COM	Sr DCN	None of these	A
57	Railway passengers can book preferred meal through website as well as through phone and SMS also						
		Option A	Option B	Option C	Option D	Option E	Correct Answer
	English	e-catering	c-catering	i-catering	z-catering	None of these	A

58	Parcel van can be leased temporarily for ____ days period at a time						
		Option A	Option B	Option C	Option D	Option E	Correct Answer
	English	30	60	90	All of these	None of these	D
59	"Act of God" means?						
		Option A	Option B	Option C	Option D	Option E	Correct Answer
	English	natural calamities like flood, earthquake, heavy storm, lightening, etc	rebels/extremists fighting against the government.	the defect in nature of goods itself	All of these	None of these	A
60	The objective of this policy is to allow monetization of entertainment based services on trains and stations ?						
		Option A	Option B	Option C	Option D	Option E	Correct Answer
	English	MPLADS	Content on Demand	Out of Home Advertising	IRCTC	None of these	B
61	Full form of COIS						
		Option A	Option B	Option C	Option D	Option E	Correct Answer
	English	Coaching Operations Information System	Coaching Option Infotech System	Coaching Operating Information Segment	Current Operating Information System	None of these	A
62	Payment of PCEV charges is compulsory for booking of _____						
		Option A	Option B	Option C	Option D	Option E	Correct Answer
	English	Motor Cycle	Perishables	POL	Iron Ore	None of these	A
63	Maximum number of RRs that can be issued for a wagon is						
		Option A	Option B	Option C	Option D	Option E	Correct Answer
	English	1	12	6	2	None of these	B
64	Consumer Protection Act is significant to						
		Option A	Option B	Option C	Option D	Option E	Correct Answer
	English	Immovable goods	Movable goods	Particular goods and Services	All Goods and Services	None of these	D
65	When railway officials book consignments to other Railway officials in their official capacity, _____ is given						
		Option A	Option B	Option C	Option D	Option E	Correct Answer
	English	F. Note	R. M. C. note	Indemnity bond	a & c	None of these	B
66	Duplicate Railway Receipt						
		Option A	Option B	Option C	Option D	Option E	Correct Answer
	English	Can be issued	Shall not be issued	Issued on permission from DCM	Issued on permission from CCM	None of these	B
67	GST at the rate of ____% is collected on total freight charges						
		Option A	Option B	Option C	Option D	Option E	Correct Answer
	English	10	5	7	12	None of these	B

68	Quarterly season ticket is						
		Option A	Option B	Option C	Option D	Option E	Correct Answer
	English	2.5 times of monthly season ticket	2.7 times of Monthly season ticket	2 times the monthly season ticket	2.9 times the monthly season ticket	None of these	B
69	Wharfage charges are not collected on _____ (National holiday/s)						
		Option A	Option B	Option C	Option D	Option E	Correct Answer
	English	Independence day	Republic Day	Gandhi Jayanthi	All of these	None of these	D
70	What is the full form of PNM?						
		Option A	Option B	Option C	Option D	Option E	Correct Answer
	English	Permanent Negotiation Mechanism	Permanent National Mechanism	Permanent Negotiation Machinery	Permanent Natural Machinery	None of these	C
71	At divisional level, the coordinating officer for Business Development Unit (BDU) is						
		Option A	Option B	Option C	Option D	Option E	Correct Answer
	English	DRM	ADRM	Sr DOM	Sr DCM	None of these	C
72	What is the service charge levied by JTBS when he issues a ticket for one Passenger?						
		Option A	Option B	Option C	Option D	Option E	Correct Answer
	English	Rs.2	Rs.4	Re.1	Rs.5	None of these	A
73	Consignor/consignee is responsible to produce "e-way bills" for consignment s of value more than Rs._____.						
		Option A	Option B	Option C	Option D	Option E	Correct Answer
	English	25,000/-	50,000/-	One Lakh	10,000/-	None of these	B
74	All MPs/VIPs references received should be acknowledged						
		Option A	Option B	Option C	Option D	Option E	Correct Answer
	English	10	immediately	15	30	None of these	B
75	Which of the following is a journey ticket?						
		Option A	Option B	Option C	Option D	Option E	Correct Answer
	English	BPT	Retiring Room Ticket	Luggage Ticket	Cloakroom Ticket	None of these	A
76	General Indemnity note is valid for						
		Option A	Option B	Option C	Option D	Option E	Correct Answer
	English	1 year	2 years	3 years	4 years	None of these	C
77	Full form of FOIS ?						
		Option A	Option B	Option C	Option D	Option E	Correct Answer
	English	Freight Options Information System	Freight Operations Information System	Food Operations Initiated Scheme	Food Options Information Scheme	None of these	B

78	This is an important parameter for deciding upon the category of a station and outward passengers handled at the station						
		Option A	Option B	Option C	Option D	Option E	Correct Answer
	English	Half yearly Station earnings (HSE)	Annual passenger earnings:(APE)	Quarterly Station Earnings(QSE)	All Of These	None of these	B
79	What is Standard rake composition of BOXN wagons in train load?						
		Option A	Option B	Option C	Option D	Option E	Correct Answer
	English	42	48	59	52	None of these	C
80	Full form of NINFRIS						
		Option A	Option B	Option C	Option D	Option E	Correct Answer
	English	New Innovative Non Fare Revenue Idea Segment	Non Innovative Non Fare Revenue Idea Scheme	New Innovative Non Fare Revenue Idea Sector	New Innovative Non Fare Revenue Idea Scheme	None of these	D
81	What is the minimum stoppage of train required to book parcel traffic at intermediate station in M/Exp. trains?						
		Option A	Option B	Option C	Option D	Option E	Correct Answer
	English	2 minutes	5 minutes	10 minutes	15 minutes	None of these	B
82	When invoice is not available, for delivery of general goods on indemnity bond, permission is required from						
		Option A	Option B	Option C	Option D	Option E	Correct Answer
	English	Sr.DOM	CCM	Sr DCM	FA&CAO	None of these	C
83	What is PFT						
		Option A	Option B	Option C	Option D	Option E	Correct Answer
	English	Public freight terminal	Private freight terminal	Private freight transaction	Public freight transaction	None of these	B
84	What is the Maximum Percentage Charge on the excess value declared?						
		Option A	Option B	Option C	Option D	Option E	Correct Answer
	English	0.02	0.01	0.04	0.05	None of these	B
85	A train should be upgraded to next higher scale for the purpose of charging of parcel and luggage, when it crosses the benchmark of utilisation of SLR by						
		Option A	Option B	Option C	Option D	Option E	Correct Answer
	English	0.5	0.45	0.4	0.35	None of these	A
86	Registered newspaper is booked at?						
		Option A	Option B	Option C	Option D	Option E	Correct Answer
	English	35% of scale-S	45% of scale-S	55% of scale-S	40% of scale-S	None of these	B
87	What is the criteria of Earnings (annual) for NSG-1 stations?						
		Option A	Option B	Option C	Option D	Option E	Correct Answer
	English	Above 100 Cr	Above 500 Cr.	Above 200 Cr	Above 300 Cr	None of these	B

88	Compensation on account of Untoward incident is dealt by __ Section of Railways Act, 1989.						
		Option A	Option B	Option C	Option D	Option E	Correct Answer
	English	124(a)	123	125	126	None of these	A
89	Weekly Inventory of goods should be taken on						
		Option A	Option B	Option C	Option D	Option E	Correct Answer
	English	Monday	Sunday	Friday	All week days	None of these	B
90	DDM should be issued within ____ hours from the time of opening of the wagon						
		Option A	Option B	Option C	Option D	Option E	Correct Answer
	English	3	4	5	6	None of these	D
91	Permissible free time for removal of goods from Group-III station premises __ is working hrs.						
		Option A	Option B	Option C	Option D	Option E	Correct Answer
	English	12	24	15	72	None of these	D
92	FNR contains ____ digits.						
		Option A	Option B	Option C	Option D	Option E	Correct Answer
	English	5	7	9	10	None of these	E
93	Cancellation charges per passenger in case of unreserved ticket						
		Option A	Option B	Option C	Option D	Option E	Correct Answer
	English	Rs.15/-	Rs.90/-	Rs.30/-	Rs.60/-	None of these	C
94	For over loading of wagons ____ charges will be collected						
		Option A	Option B	Option C	Option D	Option E	Correct Answer
	English	Infringement	Punitive	PCEV	Siding	None of these	B
95	Application for compensation in case of accidents is made to RCT within ____ period.						
		Option A	Option B	Option C	Option D	Option E	Correct Answer
	English	Three months	Six months	15 Days	One year	None of these	B
96	Earnings of NSG 5 category stations						
		Option A	Option B	Option C	Option D	Option E	Correct Answer
	English	10 to 20 Crore	05 to 50 Lakhs	Upto 1 Crore	01 to 10 Crore	None of these	D
97	Forwarding Note is						
		Option A	Option B	Option C	Option D	Option E	Correct Answer
	English	A legal document	An application	An agreement between Railways and consignor	All of these	None of these	D

98	Which is not the Objectives of Catering Policy- 2017?						
		Option A	Option B	Option C	Option D	Option E	Correct Answer
	English	To provide quality food	Unbundling of Catering services	Mandate to IRCTC to carry out the unbundling that is food preparation and Food distribution.	To encourage Un authorized catering venders	None of these	D
99	At zonal level, the coordinating officer for Business Development Unit (BDU) is						
		Option A	Option B	Option C	Option D	Option E	Correct Answer
	English	PCOM	PCCM	CCM/FS	CFTM	None of these	D
100	Who is the Nodal officer for implementing the contracts under NINFRIS?						
		Option A	Option B	Option C	Option D	Option E	Correct Answer
	English	Branch Officer of Commercial Department at Divisional Level,	Head Quarter Commercial Department	Any JA Grade Officer at Divisional Level	Divisional Railway Manager	None of these	A
101	In which order of language the station announcement are to be made?						
		Option A	Option B	Option C	Option D	Option E	Correct Answer
	English	Trilingual form (Regional Language,Hindi & English)	Trilingual form (English, Regional Language & Hindi)	Trilingual form (Regional Language, English & Hindi)	Trilingual form (Hindi, Regional Language,& English)	None of the above	A
102	When will an employee become eligible for cash award for passing Hindi examination?						
		Option A	Option B	Option C	Option D	Option E	Correct Answer
	English	On obtaining 55% or above marks in written examination	On obtaining 65% or above marks in written examination	On obtaining 50% or above marks in written examination	On obtaining 57% or above marks in written examination	None of the above	A
103	How many members are there in the Parliamentary Committee on Official Language?						
		Option A	Option B	Option C	Option D	Option E	Correct Answer
	English	25	30	35	40	None of the above	B
104	Karnataka State comes under which region?						
		Option A	Option B	Option C	Option D	Option E	Correct Answer
	English	A	B	C	All the above	None of the above	C
105	When "Hindi Day" is celebrated every year?						
		Option A	Option B	Option C	Option D	Option E	Correct Answer
	English	14th September	14th October	14th April	14th January	None of the above	A
106	When 'World Hindi Day' is observed?						
		Option A	Option B	Option C	Option D	Option E	Correct Answer
	English	On 14th September	On 10th January	On 14 January	On 26 January	None of the above	B

107	Which is the official language of Arunachal Pradesh?						
		Option A	Option B	Option C	Option D	Option E	Correct Answer
	English	MANIPURI	BODO	KASHIMIRI	ENGLISH	None of the above	D
108	Who is the chairman of Central Hindi Committee?						
		Option A	Option B	Option C	Option D	Option E	Correct Answer
	English	Prime Minister	Home Minister	President	Finance Minister	None of the above	A
109	Who is the Chairman of Divisional Official Language Implementation Committee?						
		Option A	Option B	Option C	Option D	Option E	Correct Answer
	English	DRM	ADRM	Sr.DPO	AMRA	None of the above	A
110	Goa comes under:						
		Option A	Option B	Option C	Option D	Option E	Correct Answer
	English	Region A	Region B	Region C	All the above	None of the above	C

