



दक्षिण पश्चिम रेलवे/South Western Railway

Office of Sr. Divisional Commercial Manager, Bengaluru-560023

वरिष्ठ वाणिज्य मंडल प्रबंधक का कार्यालय, बेंगलुरु-560023

Ph.55320(Rly.), 080-22875260. email: sbccatg79@gmail.com

No. B/C.79/Catering Stalls/SMVB/2021

Date:30.08.2021

NOTICE INVITING QUOTATIONS

Sub: Inviting Sealed Quotations for award of license to set up and operate Catering stalls at Sir.M. Visvesvaraya Terminal Bengaluru (SMVB), Baiyyappanahalli on Platform 4/5 and 6/7 for a period of one (01) year.

Divisional Railway Manager (Commercial), Bengaluru Division, South Western Railway, Bengaluru for and on behalf of the President of India invites sealed Quotations from interested parties for award of license to set up and operate **Catering Services at Sir. M Visvesvaraya Terminal Bengaluru (SMVB), Near Baiyyappanahalli Railway Station on Platform 4/5 & 6/7 for a period of one (1) year.** Quotations should be submitted in the prescribed form up to 12.00 hours on the date of opening of the quotation.

Sl No.	Catering Stall No.	PF No.	Pegged Location	Minimum Reserve Price (in Rs.)	Earnest Money Deposit (in Rs.)
1	CS-116	4&5	As indicated in the sketch enclosed.	5,29,250/-	10,600/-
3	CS-118	6&7		5,29,250/-	10,600/-
4	CS-119	6&7		5,29,250/-	10,600/-

Applicants should drop their sealed applications in the quotation box kept at the office of the Senior Divisional Commercial Manager, South Western Railway, Bengaluru Division, Bengaluru – 560 023.

Date and time of submission of quotation	From 10:00 hours to 12:00 hours of 08.09.2021
Date and time of opening of quotation	12:15 hours of 08.09.2021

Important instructions to the applicants:

Quotation notice has been displayed on the notice board at the office of the Senior Divisional Commercial Manager, Bengaluru Division, South Western Railway Bengaluru.

1. Quotation notice, document, a sketch of pegged location and all annexures (Annexure 1 to 7) can be downloaded from www.swr.indianrailways.gov.in.
2. Quotation notice, document, a sketch of pegged location and annexures are also available in this office. An amount of Rs.525/-(Inclusive of GST) has to be remitted at Divisional Cashier's office towards cost of Quotation document.
3. Applications should be submitted in the format enclosed only. Entire document including Notice and Annexures are to be signed by the bidder in each page. Applications not in prescribed format will be summarily rejected.
4. Separate applications should be submitted for each catering stall. Single application received for all the stalls will not be considered and summarily rejected.
5. Applications should be dropped in the quotation box which will be available in the office of Sr.DCM, Bangalore only. Applications received by Post or any other mode will be summarily rejected.

6. MINIMUM RESERVE PRICE mentioned against each stall is for a period of One year. **BIDDERS MUST QUOTE THEIR RATE FOR THE PERIOD OF ONE YEAR in the Annexure-1.** The rate should be written both in figures and words. If there is any difference between the rates written in figures and words, then the higher of the two will be taken into consideration.
7. Applicants should quote bid in whole numbers only. Offers quoted in decimals will be rounded off to the next higher rupee for the purpose of awarding the contract.
8. Applicants should remit the EMD amount only in the form of DD drawn in favour of Senior Divisional Finance Manager, Bengaluru Division, South Western Railway, Bengaluru and submit along with the quotation document. **Applications without DD towards requisite EMD will be summarily rejected.**
9. Interested parties with experience in the field of catering with proven credentials, unblemished performance in reputed/major establishments for similar works may apply.
10. Bidders should ensure that their envelopes are properly sealed and drop the same in the quotation box within the prescribed time.
11. The sealed cover should be super scribed as **"Application for provision of Catering Services at CS.No. ____At "Sir M Visvesvaraya Terminal Railway station" Bengaluru.**
12. Applicant who has fulfilled all the conditions and who has quoted the highest offer shall be declared as a successful bidder.
13. The successful bidder should remit license fee, GST @ 18% (or as amended) on the license fee and security Deposit @3% of the quoted rate within 07 (Seven) days from the date of receipt of "Letter of Award" failing which EMD will be forfeited. Earnest money of the successful bidder shall be adjusted towards the security deposit. Security Deposit shall be refunded after successful completion of the license.
14. All payments i.e., licensee fee, Security deposit should either be remitted in form of DD drawn in favour of "Senior Divisional Finance Manager, Bengaluru Division, South Western Railway, Bengaluru" or deposited with the Divisional cashier, Divisional office, Bengaluru Division, South Western Railway, Bengaluru.
15. The Earnest Money of unsuccessful Bidders shall be returned without any interest as promptly as possible on acceptance of the bid of the successful Bidder.
16. Period of contract shall be for One year. However, Railway administration can terminate the contract at any point of time, without assigning any reason/s.
17. Applicants may note that just offering highest offer amount would not accrue any right to claim the contract. Railway administration reserves the right to reject any or all applications without assigning reasons and it shall not be binding on Railway administration to accept the highest offer. Railway administration reserves the right to cancel / discharge the quotation notice, without assigning any reasons.
18. Courts at Bengaluru alone shall have exclusive jurisdiction over any dispute arising out this quotation.

-sd-

Senior Divisional Commercial Manager,
South Western Railway,
Bengaluru.

QUOTATION DOCUMENT

ELIGIBILITY CONDITIONS

Special Financial Criteria

S.No.	Description
1	Minimum Annual Turnover from catering business (mandatory). The Bidder should have a minimum annual turnover of 3 times of Reserve Price in any one of the three financial years i.e., 2017-18, 2018-19 & 2019-20.
2	The bidder shall submit the relevant information in Annexure 4 duly submitting Income Tax returns for previous three financial years i.e., 2017-18, 2018-19 & 2019-20 along with a copy of audited balance sheet and Profit & Loss Account duly certified by the Chartered Accountant.
3	Solvency. An affidavit stating that the bidder is solvent in the case of individual, should be submitted as per Annexure - 3 .

Special Technical Criteria

S.No.	Description
1	All Bids shall be screened for the eligibility norms as detailed below. Bidder not meeting with anyone or all of these essential norms shall be summarily rejected. (A) Legal Status of the Bidder (essential). The Bidder should be either an individual/Partnership Firm registered under the Partnership Act, 1932/ Company incorporated under the Companies Act, 1956/ registered Co-operative/ registered Self-Help Group/ sole-proprietor firm. The bidder shall furnish self- attested copy of Government approved identity, such as AADHAR CARD. (Duly notarized Partnership Deed/Certificate of Incorporation/Registration certificate should be enclosed).
2	Experience of Catering Business (essential). The Bidder should have a minimum of three (3) years of catering business experience to be supported by turnover (Income Tax Return/Bank Statement) in that business for the last three years duly certified by Chartered Accountant.
3	Additional mandatory requirements as enlisted in Annexure - 2 should be complied by the Bidder duly filling Annexure -2, signing and submitting. This includes, Permanent Account Number (PAN), Aadhaar, GSTIN Registration, Valid FSSAI etc.

List of Annexures to be attached along with the Quotation Notice and document

Annexure-1	Quotation Form
Annexure-2	Mandatory Information for Eligibility of the bid
Annexure-3	Affidavit on Solvency
Annexure-4	Turnover of the Bidder
Annexure-5	Affidavit on Power of Attorney
Annexure-6	Menu and Tariff
Annexure-7	NEFT Mandate Form

COMPLIANCE

General Instructions.

S.No.	Description
1	The issue of this Document does not imply that Railway is bound to select the Bidder or to appoint the highest/selected Bidder. Railway reserves the right to reject any or all of the Bids submitted in response to this Bid Document at any stage without assigning any reasons whatsoever. Railway also reserves the right to withhold or withdraw the process at any stage with intimation to all Bidders who have submitted the Bid.
2	Railway reserves the right to change/ modify/amend any or all of the provisions of this quotation document at any stage. Such changes shall be notified to all Bidders who have bought the quotation document.
3	Quotations should be submitted in the prescribed format only. Quotations received in the format other than the prescribed one will be treated as invalid and summarily rejected. Quotations should be dropped in the quotation box kept for the purpose. Applications dropped/submitted elsewhere will not be considered.
4	If any change/addition/deletion is made by the bidder in the quotation document/contract agreement and the same is detected at any stage even after the letter of award, full earnest money deposit will be forfeited and the contract will be terminated and the bidder will be debarred by Railway for further participation in all Catering contracts over Bengaluru Division for a period of one (1) year.
5	The Bidder once selected shall become "Licensee" and shall be liable to pay License Fee as per terms and conditions determined by the Railway.
6	All intending Bidders should note that by offering the highest bid amount would not entitle them any right to claim the License.
7	Explanation of Scope of Work: The Licensee shall be provided with a place for Catering Stall at allocated number and at station as mentioned in Quotation title. The Licensee shall be responsible for providing catering services for items as authorized by Railways.
8	Licensees shall set up temporary Make Shift Stall (10'X6') in design and colour scheme as authorized and approved by Railways. The Licensee shall be responsible to display the "Rail Ahaar" logo prominently at all places including the packaging material of food, uniform of waiters and other staff etc. The Licensee will abide by the instructions of Railway in this regard from time to time.
9	In case licensee is permitted for sale of packaged drinking water then, it is mandatory for the licensee to sell Rail Neer (Packaged Drinking Water-1000 ml) chilled or in such quantities & rates prescribed by Railway from time to time. The licensee will be responsible for storing, cooling and distributing 'Rail Neer' to the passengers. In case of non-availability/inadequate supply of Rail Neer by Railway, the Licensee shall be permitted to sell only packaged drinking water of brands as approved by Railways.
10	Apart from the services across the counter, the licensee will be permitted for Platform Vending also. The licensee should apply and obtain prior permission for platform vending. Total number of platform vendors on platform at any given point of time and additional License fee (p.a) to be charged will be dealt as per the policy that will be governed by the instructions prevailing and that may be issued by the Railway from time to time.
11	Licensee shall be responsible for availability/provision of adequate number of garbage bins at appropriate places. Licensee shall also ensure to place biodegradable bags in garbage bins for easy disposal and proper handling. These should be cleaned outside the production area. Licensee shall avoid use of metallic dustbins, which become rusted over a period of time. Segregation of waste should be done as bio-degradable and bio nondegradable. Licensee shall be responsible for disposing the garbage suitably as per the instructions framed by Railway/Division. All garbage bins must be labelled, cleaned and sanitized regularly. All instructions in regard to disposal of garbage issued from time to time by Health, Mechanical and Commercial Directorate are to be adhered to by

	licensee.
12	The Licensee shall be responsible for ensuring the quality and quantity, maintaining proper hygiene and cleanliness while handling raw materials, preparation, packaging, supply, service, etc. in accordance with the parameters specified in Special Conditions of Contract.
13	The Licensee shall further be responsible to make adequate arrangements in terms of all equipment and manpower, at its own cost.
14	The Licensee shall depute staff who will be required to manage the catering operations and serve food to the passengers. The number of staff deputed shall not be more than the number prescribed by the Railway administration. The Licensee shall ensure that the staff deputed on the unit should maintain good conduct, etiquette, personal hygiene, politeness and courtesy, issue computerized bills to passengers etc. Further, the Licensee shall ensure that the catering staff should be well groomed, wear proper uniforms, badges displaying their names, carry photo identity cards, display at all times. The Railway reserves the right to prescribe a standard uniform for all staff working for GMUs on a station. The licensee will have to bear the expenses for engaging labourers for arranging the catering services, following all the labour laws and other such laws/acts which are in force and applicable on the license in question. The licensee shall be solely responsible for any violation of laws and the punitive consequences that may arise resultantly on account of any acts of omission and commission on the part of the licensee.
15	Medical and Police certificates: All the staff of the licensee involved in the handling of food and food materials shall possess a valid Medical Certificate issued by the Railway Medical Authority certifying fit health and that they are not suffering from any contagious diseases and Police clearance certificate.
16	The licensee shall also ensure computerized billing for all the items sold in the unit and the licensee shall provide the facility for cashless transaction viz POS/Swipe machine, BHIM, Mobile Wallets, Bharat QR code, any new schemes/tools/instruments introduced by Government of India or Ministry of Railways for promoting cashless transaction etc compulsorily available in the unit. The licensee should display the board 'NO BILL, FOOD IS FREE' in the stall without fail.
17	The licensee shall ensure availability of hand-held fire extinguishers with the staff having knowledge of operation of the equipment.
18	Timings: The licensee is free to keep the stall open round the clock. However, the unit should invariably be kept open during the times before and after the arrival/departure of trains.
19	Ban on sale of Items: Tobacco products, wine, beer, any other alcoholic drinks, non-vegetarian foods in any form or any other items prohibited by Law shall not be sold in the stall.
20	Display of Rates in Trilingual: The licensee shall compulsorily display the rates for each item prominently. Menu Cards in trilingual must be available.
21	Maintenance of proper records, etc: The Licensee shall maintain proper and full records viz., accounts, vouchers, bills, Sales Register, tax, etc. pertaining to the stall and make it available for inspection by the Railway to ascertain the Gross Sales Turnover.
22	No use of plastic material: The licensee shall, in rendering catering services, not use plastic material but eco-friendly/biodegradable packaging material for supply of food items. Good quality glasses/paper cups should be used for serving tea/coffee etc. Single use plastic is strictly banned.
23	Subletting: The Licensee shall not sublet, transfer or assign this license or any part thereof. However, the Railway appreciates that for a license of this nature, the Licensee may have to take services of various suppliers of materials, goods etc. The Licensee may appoint such third-party contractors for supply of goods and materials, whose details should be disclosed to the Railway. It is agreed by the licensee that no other appointment of third parties by the Licensee shall be permitted.

24	Electricity supply: The licensee shall obtain electrical connection to the unit as per requirements, by applying for it in writing. Supply of electricity will be provided by the Railway Administration and shall be governed by extant rules. The licensee should pay electrical charges prescribed by the Railway Administration as per consumption.
25	Damage to Railway Property: The Licensee shall be responsible for any damage caused to Railway property provided, arising due to the acts of omission or commission of the staff of the Licensee.
26	Public complaint/Penalty: The Licensee shall be liable to pay such penalty as the Railway Administration may levy in case of complaints, which, in the opinion of the Railway Administration are bonafide and substantiated. Without prejudice to the other remedies, which may be available under the license, the Licensee shall be liable to pay at the sole discretion of the Railway Administration a penalty to be decided depending on the discrepancy noticed and for any action in contravention of any of the clause of the license.
27	Termination: Railway Administration can terminate this license at any time by giving 72 (Seventy-two) hours' notice for violation of any conditions mentioned herein or on account of public complaints/short comings of serious nature without any liability for the Railways.
28	Liability: Railway Administration shall not be responsible for any loss or damage caused to the licensee due to total discontinuance of this license for any reasons, whatsoever.
29	Handing over of site: The site where Catering Stall is to be operated shall be handed over to the licensee subsequent to the award of license, for installation of the required facilities. Blue Print showing the details of the work intended by the licensee in the site for setting up the unit should be submitted for the approval of the Railway Administration. The facility shall be inspected for the safety standards provided before permitting operations.
30	The licensee shall pay all rates, taxes, cess etc. whatsoever payable or become payable hereinafter directly to the Government / Municipality or any other local body in respect of the said catering services allotted to the licensee.
31	Handing over of the site on expiration/termination of the Agreement: Upon expiration or termination of the license, the licensee shall (within 72 hours) vacate the Catering Stall and shall deliver the vacant possession of the premises to the Railway along with the Railway' fixtures and fittings therein in good condition. In default, the Railway shall be entitled to enter and take possession of the premises of the Catering Stall and to lock up the same or remove the furniture or other articles of the Licensee that may be lying there and to dispose of the same by sale or otherwise without being liable, for any damages, and all expenses incurred in connection therewith, shall be deducted by the Railway from the sale proceeds or from the Security Deposit or outstanding dues of the Licensee. Security Deposit shall be refunded upon declaration by the Section Commercial Inspector to the effect that the premises of Catering Stall have been handed over to the custody of Station Manager satisfactorily.
32	Tenure of License - The tenure of this License shall be for a period of one (1) year only from the date of commencement of the License and there will be no extension/renewal. The License agreement shall be executed as per the terms and conditions of Catering policy 2017. The Selected Bidder shall have to execute the License Agreement in the manner and format as indicated by Railway on a stamp paper of Rs.200/- for the license.
33	The Bidder should submit a Power of Attorney as per the format at Annexure 5 , authorizing the signatory of the Bid to commit the Bidder.
34	Any information contained in the Bid shall not in any way be construed as binding on Railway, but shall be binding against the Bidder, if the License is subsequently awarded to it on the basis of such information.
35	Any corrigendum/Addendum issued to quotation notice; the corrigendum/Addendum page must also be signed and submitted along with the quotation document failing which the bid will be liable for rejection.

36	The bidder is fully responsible for all the information/details furnished in the bid document submitted by him. Railway reserves the right of rejecting the bid without assigning any reason if it is found that the bidder has given wrong information/details in the bid document at any time either before or during the finalization of the bid. If Railway finds that the bidder has obtained the license by giving wrong information/details in the bid document, Railway has the right to annul the license and terminate the license agreement treating the same as material breach of contract.
37	Bidders would be required to furnish/submit all the information specified in this Document including information sought.
38	The Bidders shall be responsible for all of the costs associated with the preparation of their Bids and their participation in the Bidding Process. Railway will not be responsible or in any way liable for such costs, regardless of the conduct or outcome of the Bidding Process.
39	Prior to making the Bid, Bidders must examine all tasks in relation to rendering of desired services under the License and to carry out, at their cost, such studies/analysis, as may be required for submitting their respective Bids for award of the License.
40	Railway reserves the right to accept or reject any Bid, to cancel or modify the process or any part thereof or to vary any of the terms and conditions, and/or annul the Binding process and reject all Bids, at any time during the Bidding Process, without thereby incurring any liability to the affected Bidder(s) or any obligation to inform the affected Bidder(s) of the grounds for Railway's action.
41	Bids submitted with alterations, overwriting, non-compliance of formats or incomplete in any respect shall be rejected.
42	If the highest bidder (H1) withdraws or fails to take up or to start the contract, he/she will be debarred by Railway for further participation in all Catering contracts over Bengaluru Division for a period of one (1) year.
43	Licensee shall supply items to Railways as and when required at approved rates like accidents/unusual incidents.
44	CONTACTS DURING BID PROCESSING: Bids shall be deemed to be under consideration immediately after they are opened and until such time Railway makes official intimation of award/rejection to the bidders. While the Bids are under consideration, Bidders and/or their representatives or other interested parties are advised to refrain from contacting by any means, Railway and/or their employees/representatives on matters related to the Bids under consideration. However, when Railway calls for any information/clarification, it should be supplied by the Bidder expeditiously failing which his/her quotation application shall be summarily rejected."
45	Selection process- Among all the bidders, the bidder offering highest license fee will be selected after duly verifying the requisite documents. In case if there is any anomaly in the documents submitted by the highest bidder, second highest bidder will be called for the negotiation to match license fee offered by highest bidder. If more than one eligible bidder has quoted the same price, then the selection will be done on draw of lots.
46	After selection, a Letter of Award (the "LOA") shall be issued by Railway to the Selected Bidder and the Selected Bidder shall, within Seven (7) days of the receipt of the LOA, sign and return the duplicate copy of the LOA in acknowledgement thereof. In the event the duplicate copy of the LOA duly signed by the Selected Bidder is not received by the stipulated date, Railway may, unless it consents to extension of time for submission thereof, forfeit the Earnest Money of such Selected Bidder.

47	After acknowledgement of the LOA as aforesaid by the Selected Bidder, he shall execute the License Agreement with RAILWAY within the period of 15 days of the receipt of the LOA, as per the terms and conditions of Catering policy 2017. The Selected Bidder shall not be titled to seek any deviation in the License Agreement.
48	Railway will provide space of 60 sqft (10' X 6') for erecting the stall. The licensee (Selected Bidder) shall be required to fabricate the modular stall as per the specifications of design and material, authorized and approved by Railway and commence business within 15 days of receipt of communication informing provision of space from Railway. The Commencement date of license will be the date of commencement of sales after erection of stall or 15 days from the date of receipt of communication informing provision of space from Railway, whichever is earlier.
49	Menu and Tariff- The Licensee shall not sell items other than those approved by the Railway, which is indicated in the Annexure 6 'MENU & TARIFF'. The licensee is also permitted to sell Proprietary Article Depot (PAD) items as approved by the Railway from time to time. If sale of unauthorized items is detected in contravention to approved items, Railway may seize such items and the unauthorized seized items shall be disposed off as per policy of the Railway in addition to any penalty to be imposed for such contravention.
50	A-la-carte items to be sold at rates & weights as approved by Railway from time to time. Railway may change the rates and weights of standard items from time to time and the licensee shall abide by the changes.
51	The licensee shall not implead the Railway administration in any complaint filed under Consumer Protection Act and shall indemnify the Railway administration against any award or order of the Hon'ble forum/commission. Any amount paid by the Railway administration by way of compensation/charges/expenses, in view of any complaint filed under the Consumer Protection Act or other court cases, will be recovered from the licensee by the Railway administration, whose decision shall be final and binding.
52	Courts at Bengaluru alone shall have exclusive jurisdiction over any dispute arising out this quotation notice.

SOUTH WESTERN RAILWAY

BENGALURU DIVISION

QUOTATION FORM

To

Sr Divisional Commercial Manager,
O/o The Divisional Railway Manager,
South Western Railway, Divisional Office,
Commercial Branch, Bengaluru – 560023.

Sir,

1. This has reference to your Quotation Notice No. **B/C.79/Catering Stalls/SMVB/2021** dated _____ inviting quotations for award of licence to set up and operate **Catering Stall No. _____** at **Sir. M. Visvesvaraya Terminal Bengaluru Railway Station on Platform No. _____** for a period of one (1) year.
2. I/We hereby offer to undertake the work at the rate quoted below and agree to abide by the conditions.
3. I/We agree that the acceptance of this quotation by the Railway Administration shall constitute a contract between me/us and the President of India, acting through Senior Divisional Commercial Manager, Bengaluru Division Bengaluru.
4. **The Reserve Price for Catering Stall is Rs. 5,29,250/- for a period of one (01) year.**
5. I/We propose to offer a sum of Rs. _____
(Rupees _____ only) towards License Fee **for a period of one year**. This license fee is exclusive of GST. I/we understand and agree that apart from the license fee, I/we shall be liable to pay the GST (currently 18%) on the license fee offered by me, in the event the license is awarded to me/us.
6. Money Receipt No. _____ dated _____ for Rs.525/- (Five Hundred and Twenty-Five Only) towards cost of quotation form is enclosed. **(Applicable only if the document is obtained from the Divisional Office)**
7. Demand Draft No. _____ dated _____ for Rs. 10,600/- (Rs. Ten Thousand Six Hundred only) **towards Earnest Money** drawn on _____ (Bank Name/ Branch) is enclosed.
8. I/We accept that the contract will be for a period of one year from the date of commencement of license or till the date a regular contract is put in place, whichever is earlier.
9. I/We hereby accept to pay the Security Deposit @ 3% of the quoted license fee within seven days from the date of receipt of Letter of Acceptance.
10. I/We hereby declare that I/we have not filed any court case against the Railway nor any court case is pending against the Railway filed by me/us in any court of law.
11. I/We _____ do hereby declare that the entries made and documents submitted are true to the best of my/our knowledge and also that I/we shall be bound by the acts of my/our duly constituted attorney.
12. I/We further understand that in case of any information submitted by me/us being found to be incorrect either before or even after the award of license, Railway will have the right to summarily reject the Bid, cancel the License or revoke the same at any time without assigning any reason whatsoever.

(Signature of the Bidder)

Name :
Contact No :
Address :

Mandatory Information for Eligibility of the bid

For Catering Stall No: _____ at Station: _____.

1. The form below should be filled by bidder along-with all supporting documents as stipulated in the relevant rows. Failure to adhere to the format will lead to rejection of Bid.

Sl. No	Particulars	Details to be filled by the Bidder
1.	Name of the bidder	
2.	Contact Person of the bidder designated for this bid along with Telephone, Fax number and email id	
3.	Full address of the bidder with Telephone & Fax Number(s)	
4.	Details of Earnest Money for Amount as notified in the bid document.	
5.	Specify the Legal Status of the bidder: Individual/ Partnership Firm /Company / Co-operative /Self Help Group/ Sole Proprietor	
6.	In case of Partnership Firm, registered under the Partnership Act.,1932; Please enclose details of partners along with certificate of registration, details of their business and partnership deed etc. duly attested by Notary.	
7.	In case of Company, please enclose Memorandum and Articles of Association along with Certificate of Incorporation, and date of commencement of business duly attested by Notary.	
8.	PAN Number of the bidder (Please submit the self-attested photocopy of PAN Card issued by Income Tax Department)	
9.	GSTIN Number of the bidder (Please submit the attested photocopy of GST Registration Certificate issued by relevant authorities)	

10.	Turnover of the bidder for any of the preceding three consecutive financial years viz. 2017-18, 2018-19 and 2019-20 from catering business (Please submit a statement duly certified by a Chartered Accountant as per Annexure -4)	
11.	Details of catering experience of the bidder for three years (Please enclose documents for proof)	
12.	Aadhaar of the authorized signatory	

Note:

1. The details, as required in "Annexure - 2" must be enclosed with supporting documents for each of the criteria mentioned at each row.
2. **Bids with alterations / over writing/ usage of whitener/ cutting / non-compliance of formats or incomplete in any respect / shall be liable to be rejected.**

I/We _____ do hereby declare that the entries made in the above "Annexure - 2" are true to the best of my/our knowledge and also that we shall be bound by the acts of my/our duly constituted attorney.

I / We further understand that in case of any information submitted by me/us being found to be incorrect either before or even after the award of license, Railway will have the right to summarily reject the bid, cancel the License or revoke the same at any time without assigning any reason whatsoever.

Date: _____

(Signature of the Bidder)

SEAL

Name:

Address:

Affidavit

(Self-Declaration Form to be submitted on Non-Judicial Stamp Paper of Rs.100/-)

**For Catering Stall No. CS- _____at Sir. M. Visvesvaraya Terminal
Bengaluru Railway Station on Platform No. ____.**

1. I _____ S/o _____ r/o _____ solemnly
affirm and declare that: -

(a) I am solvent.

(b) There are no pending dues to railways from me.

(c) I have not been debarred from participation in tenders by any Zonal
Railway/IRCTC.

(d) I have not been convicted in any criminal case, and there is/are no
case/cases pending for criminal activity in any court of law.

2. Further, I am aware that if any of the declarations made by me above being
found to be incorrect/false, either before or after the award of license shall be
treated as "Material Breach" and would result in rejection of the bid or
termination of the license, as the case maybe, and will be debarred/blacklisted
from participating in future allotment of catering units on any Zonal
Railway/IRCTC.

(Signature of the Bidder)

Date: _____

Name:
Address:

To be attested by a notary public

Turnover of the bidder from the catering business in the preceding three financial years

1. The form below should be filled by the bidder along with all supporting documents as stipulated in the relevant rows.
2. Regarding previous experience in catering, supporting documents (like certificate / letter of experience, allotment from the concerned agencies) are to be enclosed.

Provide details of annual revenues for each head as applicable, for the preceding three financial years.

Details/year	2017-18	2018-19	2019-20
Total turnover from catering business			

.....
(Bidder’s signature and Date)

.....
(Chartered Accountant’s signature and Date)

Name of the bidder:

Name of the CA:

CA’s seal

CA Registration No:
CA’s Address:
CA’s Telephone/Fax No:

Power of Attorney for signing of Bid

(Applicable to all bidders except Individual bidder; to be executed on non-judicial stamp paper value Rs.100)

Know all men by these presents, we..... (name of the firm and address of the registered office) do hereby irrevocably constitute, nominate, appoint and authorise Mr/ Ms (name), son/daughter/wife ofand presently residing at.....
, who is presently employed with us as our true and lawful attorney (hereinafter referred to as the "**Attorney**") to do in our name and on our behalf, all such acts, deeds and things as are necessary or required in connection with or incidental to submission of our bid for the award of the license for "**Provision of Catering Services at Catering Stall No._____ located at _____Station.**", for which proposals are invited by Railway including but not limited to signing and submission of all Bids, bids and other documents and writings, participate in bidders and other conferences and providing information/ responses to Railway, representing us in all matters before Railway, signing and execution of all contracts including the License Agreement and undertakings consequent to acceptance of our Bid, and generally dealing with Railway in all matters in connection with or relating to or arising out of our Bid for the award of License to us and/or till the entering into of the License Agreement with Railway.

AND we hereby agree to ratify and confirm and do hereby ratify and confirm all acts, deeds and things done or caused to be done by our said Attorney pursuant to and in exercise of the powers conferred by this Power of Attorney and that all acts, deeds and things done by our said Attorney in exercise of the powers hereby conferred shall and shall always be deemed to have been done by us.

IN WITNESS WHEREOF WE, THE ABOVE NAMED PRINCIPAL HAVE EXECUTED THIS POWER OF ATTORNEY ON THIS DAY OF 2021.

For..... (Signature, name, designation and address)

Witnesses:

1. _____ (Notarised)
2. _____

Accepted

..... (Signature)

(Name, Title and Address of the Attorney)

Notes:

- o *The mode of execution of the Power of Attorney should be in accordance with the procedure, if any, laid down by the applicable law and the charter documents of the executant(s) and when it is so required, the same should be under common seal affixed in accordance with the required procedure.*
- o *Wherever required, the Bidder should submit for verification the extract of the charter documents and documents such as a board or shareholders' resolution/ power of attorney in favour of the person executing this Power of Attorney for the delegation of power hereunder on behalf of the Bidder.*

(Menu, Quantity and Rates for Janta Meals)

TARIFF FOR JANTA MEAL, STANDARD BREAKFAST, TEA/COFFEE, ETC.

S.No.	Item	Tariff (Rs)**
1.	Standard tea (150 ml) in disposable cup of 170 ml capacity	5.00
2.	Tea (with tea bag) (150 ml) in disposable cup of 170 ml capacity	10.00
3.	Coffee using instant coffee powder (150 ml) in disposable cup of 170 ml capacity	10.00
4	Rail Neer/Packaged drinking water (chilled)	
4(i)	One litre Bottle/1000ml	15.00
4(ii)	500 ml Bottle	10.00
5	Janta Meal /Economy Meal/janata Khana	20.00
6	Standard Breakfast	
6(i)	Vegetarian Breakfast (a) Bread Butter and Cutlet or (b) Idli and Vada or (c) Upma and Vada or (d) Pongal and Vada	35.00
6(ii)	Non-Vegetarian Breakfast Bread, Butter and Omelet	45.00
7	Standard Casserole Meals	
7(i)	Vegetarian	70.00
7(ii)	Non -Vegetarian (Egg curry)	80.00
7(iii)	Non -Vegetarian (Chicken Curry)	120.00
8	Biryani (Veg)- 350 gms	70
9	Biryani (Egg))- 350 gms	80
10	Biryani (Chicken))- 350 gms	100
11	Snack Meal - 350 gms	50
12	PAD items like chips, biscuits, cakes, chocolates, Cold drinks, Fruit drinks in tetra pack etc.,(as approved by Railways)	MRP

** - Tariff of all items is inclusive of GST

DETAILS OF MENU

S.No.	Item	Details of Menu
1.	Standard tea (150 ml)	Cups used should be of 170 ml capacity
2.	Tea (with tea bag) (150 ml)	Cups used should be of 170 ml capacity
3.	Coffee using instant coffee powder (150 ml)	Cups used should be of 170 ml capacity
4.	Packaged drinking water	1 litre bottle (chilled)
5	Janta Meal (in quality disposable card board boxes)	Poories 7Nos. – 175gms, Allu dry curry – 150gms, Pickles – 15gms
6	Standard Breakfast	
	Vegetarian	Veg. cutlets 2 nos. -100gms Two bread slice with 10gm butter in chiplet of total weight - 70gms Tomato Ketchup in sachet -15 gms salt & pepper
	Bread,Butter and Cutlet	

6(i)	Idli vada	Idli (4 nos.) -200 gms urad vada (4 nos.) - 120 gms Chutney (packaged separately) -50 gms
	Upma & Vada	Upma -100 gms urad vada (4 nos.) - 120 gms Chutney (packaged separately) - 50 gms
	Pongal & vada	Pongal -200 gms urad vada (4 nos.) - 120 gms Chutney (packaged separately) - 50 gms
6(ii)	Non-vegetarian Breakfast Bread, Butter and Omelet	i. Omelet of two eggs -90 gms ii. Two bread slice with 10 gm butter in chiplet of total weight - 70 gms iii. Total ketchup in sachet -15gms iv. Salt & pepper
7	Standard Casserole meals	
7(i)	Vegetarian	Rice Pulao or Jeera rice or Plain rice of fine quality - 150 gms Paratha (2 Nos) or Chapati (4 Nos) Or Poori (5 Nos) - 100 gms Dal or Sambhar - 150 gms (Thick Consistency) Mix. Vegetable (seasonal) - 100 gms Curd – 100 gms or Sweet - 40 gms Pickle in sachet - 15 gms Packaged drinking water in Sealed glasses - 250 ml
7(ii)	Non Vegetarian (Egg Curry)	Rice Plain - 150 gms Paratha (2 Nos) or Chapati (4 Nos) in wrappers - 100 gms Dal or Sambhar - 150 gms (Thick Consistency) Two Egg Curry -150 gms Curd - Min 80 gms Pickle in sachet - Min12 gms Casserole -3 Napkin -1 Disposable Spoon -1
7(iii)	Non -Vegetarian (Chicken Curry)	Rice Plain - 150 gms Paratha (2 Nos) or Chapati (4 Nos) in wrappers - 100 gms Dal or Sambhar - 150 gms (Thick Consistency) Chicken Curry (60 gms boneless chicken and Gravey 90 gms) -150 gms Curd - Min 80 gms Pickle in sachet - Min12 gms Casserole -3 Napkin -1 Disposable Spoon -1

8	Biryani (Veg)- 350 gms	Biryani 350 gms, including 70 gms Vegetables packed in casserole + 80 to 100 gms branded packed curd/100gms salan +10 to 15 gms pickle + tissue paper + sanitizer (1ml) + spoon
9	Biryani (Egg))- 350 gms	Biryani 350 gms, including 2 eggs packed in casserole + 80 to 100 gms branded packed curd/100gms salan +10 to 15 gms pickle + tissue paper + sanitizer (1ml) + spoon
10	Biryani (Chicken))- 350 gms	Biryani 350 gms including 70 gms of boneless chicken packed in casserole + 80 to 100 gms branded packed curd/100gms salan +10 to 15 gms pickle + tissue paper + sanitizer (1ml) + spoon
11	Snack Meal - 350 gms	Curd Rice -100gm Sambhar Rice – 100 gm Lemon Rice – 150 gm Pickle sachet/ blister pack – 10-15gm Packet in Casserole, with Spoon, tissue paper, sanitizer (1 ml sachet).
		Masala Dosa – 200gm Sambhar – 150gms Packed in Casserole, with Spoon tissue paper, sanitizer (1 ml sachet)

Items for Catering & Vending

Sl. No	Item
1	Hot Beverages - Tea, Coffee, Soup thru' AVM machine (s) only.
2	Cold Beverages- Approved brands of soft drinks, Tetra Pack Fruit Juices, Health Drinks.
3	Indian Sweets. (as per menu and tariff for a-la-carte items)
4	Packaged Drinking Water (RAIL NEER) / Brands conforming to IS: 14543 of 2004 prescribed by Railway from time to time.
5*	Confectionery Items- Cake, Pastry, Patties, Chocolates etc.
6*	Bakery Items- Bread, Bun, Sandwich (Veg.) etc.
7	Proprietary Articles Depot (PAD) items - Biscuits, Chips, Namkeen, Bhujia etc.(as approved by Railways)
8	North Indian Snacks (Veg.) (as per menu and tariff for a-la-carte items)
9	South Indian Snacks(as per menu and tariff for a-la-carte items)

* Display of weight, name of manufacturer/contractor, date of packaging, veg/non-veg. code, price, along with scannable QR code (if possible), FSSAI no. on all cooked food items to be sold by the static catering units will also be mandatory.

Note:

- a. **A-la-carte Items to be sold at rates & weights as approved by Railway from time to time.**
- b. **Railway may change the rates & weights of standard items from time to time and the license shall abide by the changes.**

MENU AND TARIFF FOR A-LA-CARTE ITEMS

Sl.No	Item	Quantity/Nos.	Base Price (excl GST) # (Rs.)
I	BREAKFAST/SNACKS ITEMS:		
1	Idly with chutney/sambar	2 Nos. of 30 gms each + 40 gms chutney/sambar	12
2	Medu Vada	2 Nos. of 30 gms each + 40 gms chutney	16
3	Masala Vada	2 Nos. of 40 gms each + 40 gms chutney	16
4	Rava Upma	150 gms Upma + 40 gms chutney/sambar	16
5	Masala Dosa	70 gms dosa + 80 gms Potato Masala +40 gms chutney/sambar	15
6	Onion Dosa/Utappam	110 gms Dosa/Utappam + 40 gms chutney	16
7	Bread butter/Toast butter (sandwich bread)	2 Slices of bread +10 gms butter	12
8	Pav Bhaaji	2 Nos. of pav Weighing 30 gms +100 gms bhaaji	32
9	Aloo Bonda	2 Nos. of 50gms each + Branded tomato sauce sachet	12
10	Dahi vada	2 Nos. of 30gms each + 100gms dahi	14
11	Bread Pakora	80 gms of pakora + Branded tomato sauce sachet or 30gms chutney	22
12	Onion Pakora	80 gms of onion pakora + Branded tomato sauce sachet	16
13	Paneer Pakora	Two 60 gms of paneer pakoda each 30 gms	30
14	Samosa	2 Nos. 50 gms each samosa + Tomato sauce sachet or 30 gms chutney	16
15	Kachori	40 gms of kachori	10
16	Vegetable Sandwich	12 5gms. 2 Slices Bread with veg + Branded tomato sauce sachet	18
17	Veg Cutlet	2 Nos. of 50gms each + Branded Tomato sauce sachet	25
18	Dhokla	100 gms of Dhokla	15
19	Poha	150 gms of poha with namkeen garnish	15
20	Veg Burger (125 gms 1 piece)	35 gms bun +75 gms cooked cutlet+ Onion ,tomato & Lettuce of 15 gms + Branded Tomato sauce sachet	28
21	Stuffed Parata	2 Nos. of 200 gms Parata + 100ml Branded curd + 15 gms Branded Pickle sachet	32
22	Veg Kathi Roll	60 gms each	18

Sl.No	Item	Quantity/Nos.	Base Price (excl GST) #(Rs.)
23	Cheese Sandwich	2 Slices of cheese Sandwich of 60 gms + 50 gms boiled vegetable	30
24	Maddur Vada	1 No of 60 gms	12
25	Tatte Idly	100 gms Idly +40 gms Chutney	9
26	Rava Dosa	60 gms Dosa + 80 gms Potato Masala +40 gms Chutney + 80ml Sambar	16
27	Rava Idly	60 gms Rava Idly + 40 gms Chutney	12
II	LIGHT MEALS:		
28	Tomato /Veg Soup	150ml + Salt & Branded Pepper Sachet	15
29	Rajmah Chawal	150 gms Rajmah + 200gms Rice	30
30	Veg Biryani/Pulav	200 gms Basamathi Rice + 100 gms Veg + 100 gms Raitha	42
31	Veg Fried Rice	200 gms Veg Fried Rice of Basamathi Rice	32
32	Jeera Rice	200 gms Basmathi Rice	20
33	Bisibele Bath	300 gms Bisibele Bath + 10 gms Khaara Boondi + Branded Pickle sachet	33
34	Tamarind Rice	300 gms Tamarind Rice+ Branded Pickle sachet	20
35	Lemon Rice	300 gms Lemon Rice+ Branded Pickle sachet	18
36	Curd Rice	300 gms + Branded Pickle sachet	17
37	Coconut Rice	300 gms Cooked Rice	16
38	Rice	300 gms Cooked Rice	10
39	Tomato Bath	300 gms of Tomato Bhath	13
40	Pongal	300 gms Pongal+ Branded Pickle Sachet	15
III	COMBO MEALS:		
41	2 Parota/4 Chapathi with Mix Veg Curry	2 Parota/50 gms each or 4 Chapathi/30 gms each +150 Veg Dry Curry	27
42	Chole Bhature	2 Piece Bhature 100gms each + 120 gms of Chole	31
43	Chapathi/Parata with Dal and Pickle	150 gms(4 Nos Chapathi or 2 Nos of parata)+150 gms Dal and Branded Pickle Sachet	22
44	Chole Puri	5 Puri 20 gms each + 120 gms of Chole	28
45	Kulcha Chole	2 kulcha 50 gms each + 120 gms Chole	32
46	Dal Rice	200 gms Dal + 200 gms Boiled Rice + 15 gms Branded Pickle Sachet	20
47	Chole Rice	200 gms Rice+ 120 gms Chole	28

Sl.No	Item	Quantity/Nos.	Base Price (excl GST) # (Rs.)
48	Sambar Rice	200 gms Rice + 150 gms Sambar + 15gms Branded Pickle Sachet	19
49	Kadi Rice	150 gms Kadi +200 gms Rice	18
IV	NON-VEG :		
50	Egg Biryani	200 gms of Basmathi Rice + 2 Eggs + 100 gms Raitha	48
51	Chicken Biryani	200 gms of Basmathi Rice + 100 Chicken+ 100 gms Raitha	70
52	Chicken Fried Rice	200 gms of Chicken Fried Rice of Basmati Rice	53
53	Egg Fried Rice	200 gms of Egg Fried Rice of Basmati Rice	41
54	Fish Curry with Rice	200 gms of Fish Curry + 200 gms Rice with 2 pieces of fish without head and tail weighing 100 gms	56
55	Chicken Curry with Rice	Rice (200 gms) +100 gms Chicken +125 gms Gravy	54
56	Chilly Chicken (Boneless)	100gms. Of Chilly Chicken (Bone less)	65
57	Fish Cutlet	1 Piece of Fish Cutlet of 50gms. + 20 gms. Finger Chips + Branded Tomato Sauce Sachet	43
58	Omlet	2 Eggs Omlet + One Branded Tomato Sauce Sachet	22
59	Scrambled Egg	2 Eggs+ 2 Slice Bread	36
60	Boiled Egg	1 Egg	9
61	Egg Curry	2 Nos. of Egg + 100 gms. Gravy	30
62	Chicken Curry	100 gms. Chicken + 125gms. Gravy	48
63	Fish Curry	2 pieces of fish of popular variety without head and tail (weighing 100 gms.) + 100 gms. Gravy	50
V.	OTHER A-LA-CARTE ITEMS :		
64	Chapati	30gms. 1 Chapati	3
65	Parata	50gms. 1 Parata	5
66	Laccha Parata/ Tandoori Parata	50gms. 1 Laccha Parata/ Tandoori Parata	9
67	Kulcha	50gms. 1 Kulcha	6
68	Shahi Paneer	150gms. Shahi Paneer	38
69	Kadai Paneer	150gms. Kadai Paneer	30

Sl.No	Item	Quantity/Nos.	Base Price (excl GST) # (Rs.)
70	Veg. Munchurian	200gms. Veg Munchurian	36
71	Veg. Noodles	300gms. of Veg Noodles + Branded Tomato Sauce Sachet	30
72	Paneer Mutter	200 gms. - (50gms. Paneer + 50 gms. Mutter + 100 gms. Gravy)	33
73	Paneer Butter Masala	200 gms. - (70gms. Paneer + 130 gms. Gravy)	58
74	Mix Veg Dry Curry	150gms. of Veg. Dry Curry	18
75	Dal / Dal Fry	200 gms. of Dal	13
76	Curd (Branded)	(100ml.) as per MRP	
77	Hot Milk with Sugar	Heating charges (250 ml. Branded Milk as per MRP Rate)	2
78	2 Slices Bread each 22 gms. branded	2 Slices Branded Bread	6
79	Flavoured Tea 100 ml.	Mint, Chacolate , Peppermint, Vanilla etc	10
80	Ice Cream (Branded)	On MRP	
81	Multi Grain Bread (Branded)	On MRP	
82	All Milk Products (Branded)	On MRP	
83	Ready to Eat Meals(Branded) eg. MTR, Knor, Maggi etc.,	On MRP	
VI	Jain Food without (Onion and Garlic)		
84	Dal Bati Churma	250gms. Dal Bati Churma	48
85	Gatta Sabji	250gms. Gatta Sabhji	15
86	Paneer Makhani	50gms. paneer+ 100 gms. Gravy	40
VII	SWEET ITEMS:		
87	Gulaab Jamun	30gms. of Gulab Jamun	11
88	Jilebi	50gms. of Jilebi	6
89	Kesari Bath	100 gms. of Kesari Bhath	9
90	Sweet (Branded)	On MRP	

Sl.No	Item	Quantity/Nos.	Base Price (excl GST) #(Rs.)
VIII	DIABETIC ITEMS		
91	Corn Flakes with Milk	30gms. of Branded Corn Flakes + 150ml.Milk	28
92	Oats Branded with Milk	30gms. of Oats+ 150ml. Milk	22
93	Green Papaya Curry with 4 Chapati	150gms. Curry + 4 Chapati each weighing 30gms.	22
94	Boiled Vegetables	100gms.	15
95	Egg White Omlet with 2 Slice Brown Bread	02 Egg White Omlet with 2 Slice Brown Bread	26
96	Brown Bread Sandwich	125gms. (2 Slice of Brown Bread + Cucumber+ Tomato)	20
97	Sugar free Sweet (Branded)	On MRP	

#-Applicable GST to be collected from Customer

National Electronic Fund Transfer/Electronic Clearing Service (Credit Clearing)

Mandate Form

Sl. No.	Description	Details
1	Licensee's Name and Address	
2	Particulars of Bank Account	
(a)	Name of Bank	
(b)	Name of branch	
	Address of Bank	
	Telephone No. of Bank	
(c)	9 Digit Code number of the Bank and branch appearing on the MICR Cheque issued by the bank	
(d)	IFSC code of the branch	
(e)	Type of Account (Current/Savings/Cash credit with code 10/11/13)	
(f)	Ledger and ledger folio number	
(g)	Account number (appearing on Cheque book)	

(In lieu of the bank certificate to be obtained as under, Licensee may please attach a blank cancelled Cheque or photocopy of a Cheque or front page of savings pass book issued by your Bank for verification of the above particulars).

3. Date of effect

I hereby declare that the particulars given above are correct and complete. If transaction is delayed or not effected at all for reasons of incomplete or incorrect information, I would not hold the Railway Administration responsible. I have read the Letter of Award and agree to discharge the responsibility expected of me as a Licensee under the Contract.

Date:

Signature of the Authorized Signatory

.....

Certified that the particulars furnished above are correct as per our records.

Bank's stamp

Signature of the Authorized Official of the bank

